

**EXHIBIT 5
PERFORMANCE MEASUREMENT PROCESS**

The performance criteria established in this document are intended to be an objective means of determining the Design Team's performance. Performance reviews of the Design Team will be conducted quarterly or at the conclusion of each design phase by the Owner's Team. Criteria is intended to be objective and measurable key performance indicators to the greatest extent possible.

Within 30 days of the end of each Phase, the Owner's Team shall notify the Design Team of the points awarded to each of the criterion. In the event of the points awarded to any criterion are equal to or less than 20 points, the Owner's Team shall request a remediation plan from the Design Team.

1) **Design Phase** **Aggregate Point Total of 120**

At the end of each Design Phase, the Design Team shall be evaluated as follows:

- a) **Cost** 30 points are possible
Is the Project proceeding within or below the Project Budget, and to what extent have contingencies been used? Are the estimates, projections and recommendations provided by the Design Team complete and feasible?
- b) **Schedule** 30 points are possible
Is the Project proceeding in accordance with the Project schedule?
- c) **Design Quality** 30 points are possible
Is the design complete, clear, and constructible? Does the Project, as initially designed, meet all regulatory requirements so that permits are timely issued? Does the design take advantage of potential efficiencies? Does the design realize the Project Charter goals?
- d) **Stakeholder Engagement, Customer Care / Community Relations** 30 points are possible
In daily interactions, does the Owner receive good and responsive client service from the Design Team and meet the goals of the County?

2) **Construction Phase** **Aggregate Point Total of 180**

At the end of the Construction Phase, the Design Team shall be evaluated as follows:

- a) **Cost** 30 points are possible
Did the project come in within or below the Project Budget and to what extent were contingencies used? Were estimates, projections and recommendations provided by the Design Team and relied upon by the Owner borne out by the latter's experience?
- b) **Schedule** 30 points are possible
Was the Project completed according to the Project schedule?
- c) **Quality** 30 points are possible
Was the design complete, clear, and constructible? Did the Project, as initially designed, meet all regulatory requirements so that permits were timely issued? Did the Design Team display creativity and intelligence in designing and constructing the Project and addressing problems as they arose?
- d) **Safety** 30 points are possible
Was the construction work performed in a good and safe manner free from faults and defects with the highest project safety standards?
- e) **Efficient Project Administration** 30 points are possible
Did the Project proceed smoothly with a minimum of change orders, Requests for Information (RFIs), payment issues, claims, and conflicts and were all records and books maintained in good order? Was there efficient cost tracking, contingency management, timely release of buy-out savings? Did Submittal and RFI processing meeting metrics for turnaround time?
- f) **Stakeholder Engagement, Customer Care / Community Relations** 30 points are possible
In daily interactions, does the Owner receive good and responsive client service from the Design Team and meet the goals of the County?