



AMBULANCE SERVICE AREA PLAN

FOR

DESCHUTES COUNTY, OREGON

DCC 8.30.100 – APPENDIX B

Table of Contents

I.	Certification By Governing Body of Deschutes County ASA Plan.....	Page 4
II.	Overview of Deschutes County	Page 5
III.	Definitions	Page 6
IV.	Boundaries	
	1. Ambulance Service Area Narratives and Description	Page 9
	2. Maps	Page 15
	3. Alternatives to Reduce Response Times	Page 15
V.	Systems Elements	
	1. Notification/Response Times	Page 16
	2. Level of Care	Page 16
	3. Personnel	Page 17
	4. Medical Supervision.....	Page 17
	5. Patient Care Equipment.....	Page 17
	6. Vehicles	Page 17
	7. Training	Page 17
	8. Quality Assurance	Page 18
	8.1 Structure	Page 18
	8.2 Process.....	Page 18
	8.3 Problem Resolution	Page 19
	8.4 Sanctions for Non-Compliant Personnel or Providers	Page 19
	8.5 Penalties	Page 20
	8.6 Nuisance	Page 20
	9. Nonemergency Transports	Page 20
VI.	Coordination	
	1. Authority for Ambulance Service Area Assignment.....	Page 21
	2. Entity That Will Administer The ASA Plan.....	Page 21
	3. Complaint Review Process.....	Page 21
	4. Mutual Aid Agreements	Page 21
	5. Disaster Response.....	Page 22
	5.1 County Resources Other Than Ambulances.....	Page 22
	5.2 Out of County Resources	Page 22
	5.3 Mass Casualty Incident Plan	Page 22
	6. Coordination.....	Page 23
	7. EMS Responder Guidelines	Page 23
	8. Personnel and Equipment Resources.....	Page 23
	9. Emergency Communications and Systems Access	
	9.1 Telephone Access.....	Page 23
	9.2 Dispatch Procedures	Page 24
	9.3 Radio System.....	Page 24
	10. Emergency Medical Services Dispatcher Training	Page 25

DCC 8.30.100 – APPENDIX B

VII.	Provider Selection	
	1. Reassignment of an ASA	Page 25
	2. Application Process for Applying for an ASA.....	Page 25
	3. Notification of Vacating an ASA	Page 25
	4. Maintenance of Level of Service	Page 26
VIII.	Franchise Agreement.....	Page 26
IX.	County Ordinances and Rules	Page 26

DCC 8.30.100 – APPENDIX B

I. CERTIFICATION OF DESCHUTES COUNTY AMBULANCE SERVICE AREA PLAN

The undersigned certify pursuant to Oregon Administrative Rule 333-260-0030 (2)(a)(b)(c) that:

1. Each subject or item contained in the Deschutes County Ambulance Service Plan has been addressed and considered in the adoption of the plan by this body.
2. In this governing body's judgment, the ambulance service areas established in the plan provide for the efficient and effective provision of ambulance services.
3. To the extent they are applicable, the County has complied with ORS 682.062 and 682.066 and existing local ordinances and rules.

DATED this 23th day of January 2013.

BOARD OF COUNTY COMMISSIONERS
OF DESCHUTES COUNTY, OREGON

Alan Unger, Chair

Tammy Baney, Vice Chair

ATTEST:

Recording Secretary

Anthony DeBone, Commissioner

II. OVERVIEW OF DESCHUTES COUNTY

Deschutes County is located in the geographic center of the state. The County covers approximately 3200 square miles, extending east about 105 miles from the crest of the Cascade Mountains to the Harney County line, and spreading 53 miles from north to south beginning at the Jefferson County line and terminating at its southern border along Klamath and Lake Counties. Population of the county as of 2010 was 157,733. The City of Bend, with a population of 76,639, and the City of Redmond with 26,215, are the county's largest cities. Both are located on Highway 97, which runs north and south through the county. Other population areas are the City of Sisters, located along Highway 20 between Black Butte Ranch and Bend with a population of 2,038, and the City of La Pine in the Southern portion of the county with a population of 1,653. Health care industry, tourism, and small business provide the basis of the county's economy.

III. DEFINITIONS

1. “Address and consider” has the meaning given these terms by ORS 682.062.
2. Advanced Emergency Medical Technician (AEMT or Advanced EMT)” means a person who is licensed by the Division as an Advanced Emergency Medical Technician. OAR 333-265-0000(1)
3. “Ambulance: has the meaning given that term by ORS 682.025(1).
4. “Ambulance Service” has the meaning given that term by ORS 682.025(2).
5. “Ambulance Service Area (ASA)” means a geographic area which is served by one ambulance service provider, and may include all or a portion of a county, or all or portions of two or more contiguous counties.
6. “Ambulance Service Plan” means a written document, which outlines a process for establishing a county emergency medical services system. A plan addresses the need for and coordination of ambulance services by establishing ambulance service areas for the entire county and by meeting the other requirements of these rules. Approval of a plan will not depend upon whether it maintains an existing system of providers or changes the system. For example, a plan may substitute franchising for an open-market system.
7. “ASA Advisory Committee (Committee)” means a committee formed to review standards, make recommendations to or set new standards for the Board of County Commissioners for all matters regarding EMS and review and make recommendations regarding soundness of the ASA.
8. “ASA Administrator” is the person designated by the Board of Commissioners to administer the ASA ordinance and plan.
9. “Clausen Priority Dispatch” is a system used by the PSAP to prioritize calls from least severe to most severe. Omega, alpha, and bravo calls are usually considered non-emergency calls. Charlie, Delta and Echo calls are always considered emergency calls.
10. “Communication System” means two-way radio communications between ambulances, dispatchers, hospitals and other agencies as needed. A two-channel multi-frequency capacity is minimally required.
11. “Deschutes County Board of Commissioners (Board)” means the elected governing body that has jurisdiction over the Deschutes County ASA Plan.
12. “Division” means the Oregon Health Authority, Emergency Medical Services and Trauma Program.
13. “Effective Provision of Ambulance Services” means ambulance services provided in compliance with the County Ambulance Service Plan provisions or boundaries, coordination and system elements.
14. “Efficient Provision of Ambulance Services” means effective ambulance services provided in compliance with the County Ambulance Service Plan provisions for

DCC 8.30.100 – APPENDIX B

provider selection.

15. “Emergency care” means the performance of acts or procedures under emergency conditions in the observation, care and counsel of persons who are ill or injured or who have disabilities; in the administration of care or medications as prescribed by a licensed physician, insofar as any of these acts is based upon knowledge and application of the principles of biological, physical and social science as required by a completed course utilizing an approved curriculum in prehospital emergency care. However, “emergency care” does not include acts of medical diagnosis or prescription of therapeutic or corrective measures. ORS 682.025(3)
16. Emergency Medical Responder (EMR) means a person licensed by the Division as defined in OAR 333-265-0000(14)..
17. “Emergency Medical Services (EMS) Agency” means any person, partnership, corporation, governmental agency or unit, sole proprietorship or other entity that utilizes Emergency Medical Services Providers to provide pre-hospital emergency or non-emergency care. An emergency medical services agency may be either an ambulance service or a nontransporting service. OAR 333-265-0000(15)
18. “Emergency Medical Services Provider (EMS Provider)” means a person who has received formal training in pre-hospital and emergency care and is state-licensed to attend to any ill, injured or disabled person. Police officers, fire fighters, funeral home employees and other personnel serving in a dual capacity, one of which meets the definition of “emergency medical services provider” are “emergency medical services providers” within the meaning of ORS Chapter 682. OAR 333-265-0000(16)
19. “Emergency Medical Technician (EMT)” means a person licensed by the Division and defined in OAR 333-265-0000(17, 18).
20. “Emergency Medical Technician-Intermediate (EMT-Intermediate)” means a person licensed by the Division and defined in OAR 333-265-0000(19).
21. “Paramedic” means a person licensed by the Division and defined in OAR 333-265-0000(20, 27).
22. “Health care facility” means a hospital, a long term care facility, an ambulatory surgical center, a freestanding birthing center, or an outpatient renal dialysis center. “Health care facility” does not mean: an establishment furnishing residential care or treatment not meeting federal intermediate care standards, not following a primarily medical model of treatment, prohibited under the rules of the Department of Human Services or the Department of Corrections; or an establishment furnishing primarily domiciliary care. See ORS 442.015(10)(a-b)
23. “Franchise” means the authorization granted by the Board to provide exclusive emergency ambulance services in a specific geographic region within Deschutes County.
24. "Health Officer" means the Deschutes County Health Officer.

DCC 8.30.100 – APPENDIX B

25. "License" means those documents issued by the Division to the owner of an ambulance service and ambulance, when the service and ambulance are found to be in compliance with ORS 682.010 to 682.991 and OAR 333-250-0000 through 333-250-0100 and 333-255-0000 through 333-255-0092.
26. "Nonemergency care" means the performance of acts or procedures on a patient who is not expected to die, become permanently disabled or suffer permanent harm within the next 24 hours, including but not limited to observation, care and counsel of a patient and the administration of medications prescribed by a physician licensed under ORS chapter 677, insofar as any of those acts are based upon knowledge and application of the principles of biological, physical and social science and are performed in accordance with scope of practice rules adopted by the Oregon Medical Board in the course of providing prehospital care. See ORS 682.025(8)
27. "Notification Time" means the length of time between the initial receipt of the request for emergency medical service by either a provider or a PSAP, and the notification of all responding emergency medical service personnel.
28. "Owner" means the person having all the incidents of ownership in an ambulance service or an ambulance vehicle or where the incidents of ownership are in different persons, the person, other than a security interest holder or leaser, entitled to the possession of an ambulance vehicle or operation of an ambulance service under a security agreement or a lease for a term of 10 or more successive days.
29. "Patient" means an ill, injured, or disabled person who may be transported in an ambulance.
30. "Provider Selection Process" means the process established by the county for selecting an ambulance service provider or providers.
31. "Public Service Answering Point (PSAP)" means a 24 hour communications facility established as an answering location for 9-1-1 calls originating within a given service area.
32. "Quick Response Team (QRT)" means an agency that provides initial response and basic life support care without transportation capabilities by licensed emergency medical service providers.
33. "Response Time" means the length of time between the notification of each provider and the arrival of each provider's emergency medical service unit(s) at the incident scene.
34. "Stable Patient" is a patient with the following criteria:
 1. Has vital signs in a normal range that are not changing significantly or expected to do so.
 - a. Pulse 50-120.
 - b. Systolic blood pressure 90-190.
 - c. Respirations between 10 to 29 breaths per minute.
 2. Does not, and is not expected to, require cardiac monitoring or A&LS

DCC 8.30.100 – APPENDIX B

procedures.

3. Has a patent natural airway and is not in respiratory distress.
4. Has no unstabilized injuries that will be aggravated by motion in transport.
5. Is not experiencing acute changes in level of consciousness.

35. “Supervising Physician” has the meaning of a supervising physician as provided in ORS 682.025(14).

36. "System Response Time" means the elapsed time from when the PSAP receives the call until the arrival of the appropriate provider unit(s) on the scene.

IV. BOUNDARIES

1. Ambulance Service Area Narratives and Description.

Deschutes County consists of eight ASAs. The eight ASAs are: (1) Bend; (2) Black Butte Ranch; (3) Burns; (4) Crooked River Ranch; (5) LaPine; (6) Redmond; (7) Sisters; and (8) Sunriver. The boundaries of each of the eight ambulance service areas are as follows:

All Townships and Ranges listed are based upon the Willamette Meridian.

ASA #1 – Bend

Size of ASA: Approximately 1450 square miles. However, most of the ASA is comprised of either the Deschutes National Forest or B.L.M. lands.

BEGINNING at the intersection of the south line of Section 16, T17S, R8E, with the westerly line of Deschutes County; thence east upon the section lines approximately 6.3 miles to the NW corner of Section 22, T17S, R9E; thence south upon the section line to the SW corner of the N ½ of said Section 22; thence east 3.0 miles to the SE corner of the N ½ of Section 24, T17S, R9E; thence north upon the section line to the NE corner of said Section 24; thence east upon the section line to the SE corner of Section 18, T17S, R10E; thence north upon the section line to the NE corner of said Section 18; thence east upon the section lines 2.0 miles to the SE corner of Section 9, T17S, R10E; thence north upon the section lines 2.0 miles to the NW corner of Section 3, T17S, R10E; thence east upon the section lines 3.0 miles to the SE corner of Section 36, T16S, R10E; thence north upon the section line to the NE corner of said Section 36; thence east upon the section line to the SW corner of the SE ¼ of Section 10, T16S, R11E; thence east upon the southern boundary of Deschutes County Tax Lot 1611000008100 approximately 0.2 miles where said tax lot boundary turns in a northeastern direction; thence northeasterly upon said tax lot boundary line to the intersection of said tax lot boundary with the eastern boundary of Deschutes County Tax Lot 1611000001419; thence northeasterly upon the eastern boundary line of said tax lot to the intersection of said tax lot with Deschutes County Tax Lot 1611000001418; thence northeasterly upon the eastern boundary of said tax lot to the intersection of Deschutes County Tax Lot 1611000001401; thence northerly upon the eastern boundary of said tax lot to the intersection with the western boundary of Deschutes County Tax Lot 1611000007900; thence south upon the western boundary of said tax lot to the SW corner of the SW ¼ of the NW ¼ of Section 29, T16S, R11E; thence east to the SE corner of the SW ¼ of the NW ¼ of said Section

DCC 8.30.100 – APPENDIX B

29; thence north to the NE corner of the NW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of said Section 29; thence east upon the section line to the SE corner of the SW $\frac{1}{4}$ of Section 20, T16S, R11E; thence north to the NE corner of the SW $\frac{1}{4}$ of said Section 20; thence east to the SE corner of the NE $\frac{1}{4}$ of said Section 20; thence north upon the section line to the NE corner of said Section 20; thence east upon the section line to the SE corner of the SW $\frac{1}{4}$ of Section 16, T16S, R11E; thence north to the NE corner of the SE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 16; thence west to the NW corner of the SE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 16; thence north to the NE corner of the SW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of said Section 16; thence west to the SW corner of the NW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of said Section 16; thence north upon the section line to the NW corner of said Section 16; thence east upon the section line to the NE corner of said Section 16; thence north upon the section line to the intersection with the southernmost right-of-way line of US Highway 20; thence perpendicularly across US Highway 20 in a northeastern direction to the intersection with the southern boundary line of Deschutes County Tax Lot 1611100000300; thence southeasterly along the southern boundary of said tax lot to the SE corner of said tax lot; thence north to the NE corner of the NW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of Section 10, T16S, R11E; thence east upon the section lines to the SW corner of Section 1, T16S, R11E; thence north upon the section line to the NW corner of said Section 1; thence easterly upon section lines approximately 2.25 miles to the NE corner of the W $\frac{1}{2}$ of the W $\frac{1}{2}$ of section 5, T16S, R12E; thence southerly to the SE corner of the W $\frac{1}{2}$ of the W $\frac{1}{2}$ of said section 5; thence easterly upon Newcomb Road to the SE corner of section 4, T16S, R12E; thence easterly upon the south line of section 3, T16S, R12E, to the intersection with the centerline of the Deschutes River; thence southerly along the centerline of the Deschutes River to the intersection with the south line of section 9, T16S, R12E; thence easterly upon said section line to the NE corner of the W $\frac{1}{2}$ of section 16, T16S, R12E; thence southerly to the SE corner of the NW $\frac{1}{4}$ of said section 16; thence westerly to the SW corner of the E $\frac{1}{2}$ of the NW $\frac{1}{4}$ of said section 16; thence southerly to the SE corner of the W $\frac{1}{2}$ of the W $\frac{1}{2}$ of said section 16; thence easterly upon section lines to the NE corner of section 24, T16S, R13E; also being a point on the Deschutes County/Crook County boundary line; thence continuing southerly and easterly upon the Deschutes County/Crook County line to the NE corner of section 1, T22S, R21E also being a point on the Deschutes County/Lake County boundary line; thence westerly upon the Deschutes County/Lake County boundary to Forest Highway 23; thence northerly upon Forest Highway 23 to the township line between T21S and T22S, R16E; thence westerly upon the south lines of Township 21S, to Forest Road 9710; thence northerly upon Forest Road 9710 to the intersection of Forest Road 9710 and Forest Road 9714; thence northeast on Forest Road 9714 to the intersection of Forest Road 9714 and Forest Road 9711-840 at the south base of Luna Butte; thence north on Forest Road 9711-840 approximately 1 mile to the northwest base of Luna Butte where Forest Road 9711-840 becomes Forest Road 9711-800; thence northerly on Forest Road 9711-800 to the intersection of Forest Road 9711-800 and Forest Road 9711; thence westerly on Forest Road 9711 to the intersection of Forest Road 9711 and Forest Road 9711-200; thence northerly on Forest Road 9711-200 approximately 1.75 miles where Forest Road 9711-200 becomes Forest Road 9701-600; thence continue northerly on Forest Road 9701-600 to the intersection of Forest Road 9701-600 and Forest Road 9701; thence south on Forest Road 9701 to the intersection of Forest Road 9701 and Forest Road 9701-150; thence west on Forest Road 9701-150 to the intersection of Forest Road 9701-150 and Highway 97 at the south entrance to the ODOT Weigh Station; thence west across Highway 97 approximately 50 feet to the intersection of Highway 97 and an unnamed forest road; thence north on the unnamed forest road approximately 1/10th of a mile where the unnamed forest road becomes Forest Road 9700-060; thence continue north on Forest Road 9700-060 to the point where Forest Road 9700-060 dead - ends into the railroad tracks on the section line shared by Section 1, T19S, R11E and Section 36, T18S, R11E; thence southwesterly along the railroad tracks to the section line shared by Section 10 and Section 11, T19S, R11E; thence north to the NE corner of Section 11, T19S, R11E; thence westerly upon the section line to the intersection with the centerline of the Deschutes

DCC 8.30.100 – APPENDIX B

River; thence upstream along the centerline of the Deschutes River approximately 1.25 miles to the east line of section 8, T19S, R11E; thence southerly upon said section line to the SE corner of said section 8; thence westerly upon section lines approximately 7 miles to the SW corner of section 8, T19S, R10E; thence northerly upon section lines approximately 2 miles to Forest Road 4614; thence westerly upon Forest Road 4614 to Forest Road 950; thence northerly upon Forest Road 950 to the centerline of State Highway 372 (a.k.a. Cascade Lakes Highway); thence westerly upon said centerline to the east line of section 27, T18S, R9E; thence southerly approximately 2.2 miles to the SE corner of section 3, T19S, R9E; thence westerly approximately 6 miles upon section lines to the SE corner of section 3, T19S, R8E; thence northerly approximately 3.5 miles to the NE corner of the SE 1/4 of section 22, T18S, R8E; thence westerly to the Deschutes County/Lane County boundary line; thence northerly upon the Deschutes County/Lane County Boundary line to the Point of Beginning.

ASA #2 - Black Butte Ranch

Size of ASA: Approximately 13 square miles.

BEGINNING at the NW corner of Section 5, T14S, R9E at the Deschutes/Jefferson County boundary line; thence south upon the section lines to the SW corner of Section 20, T14S, R9E; thence east upon the section lines to the SW corner of Section 23, T14S, R9E; thence north upon the section line to the NW corner of Deschutes County Tax Lot 1409000002102; thence east upon said tax lot's northern boundary to the NE corner of said tax lot; thence southeasterly upon said tax lot's boundary to its intersection with the east section line of Section 23, T14S, R9E (approximately 221' north of the SE corner of said section); thence north upon the section lines to the point where the easterly boundary of Section 14, T14S, R9E intersects the southerly right-of-way (ROW) line of US Highway 20; thence southeasterly along said ROW line to the point perpendicular to the westerly intersection of the US Highway 20 and Indian Ford Road ROW lines (located in T14S, R9E, Section 13); thence northeasterly across US Highway 20 to said ROW line intersection; thence northwesterly upon the northerly ROW line of US Highway 20 to the intersection of said ROW line with the easterly ROW line of Camp Sherman Road; thence southwesterly across US Highway 20 to the point where US Highway 20 ROW line intersects the easterly ROW line of George McAllister Road; thence northwesterly upon the US Highway 20 ROW line to the point of intersection with the north boundary line of Section 5, T14S, R9E at the Deschutes/Jefferson County boundary; thence west along the north line of said section to the Point of Beginning; *excluding* the physical intersections of US Highway 20 with Camp Sherman Road and Indian Ford Road.

ASA #3 – Burns

ALL of T22S, R22E and all of T22S, R23E.

ASA #4 - Crooked River Ranch

Size of ASA: Approximately one square mile.

ALL of those portions of Crooked River Ranch lying within Deschutes County.

DCC 8.30.100 – APPENDIX B

ASA #5 - La Pine

Size of ASA: Approximately 646 square miles. However, most of the ASA is comprised of the Deschutes National Forest or in B.L.M. lands and are uninhabited.

BEGINNING at the intersection of the north line of section 2, T21S, R6E; thence easterly upon the section lines to the NW corner of section 1, T21S, R7E; thence southerly upon the west line of said section 1, to the SW corner of said section 1; thence easterly upon the south line of said section 1 to the SE corner of said section 1; thence northerly upon the east line of said section 1 to the NE corner of said section 1; thence easterly approximately 11.5 miles upon the section lines to the intersection with the center line of Forest Highway 42, (a.k.a. South Century Drive); thence northeasterly upon said Highway to the intersection with the east line of section 27, T20S, R10E; thence northerly upon section lines to the NW corner of the SW 1/4 of section 23, T20S, R10E; thence easterly to the NE corner of said SW 1/4; thence northerly to the NW corner of the NE 1/4 of said section 23; thence easterly to the NE corner of said section 23; thence northerly upon section lines approximately 2 miles to the SW corner of section 1, T20S, R10E; thence easterly upon the south line of said section 1 to the SW corner of the SE 1/4 of the SW 1/4 of said section 1; thence northerly to the NW corner of the SE 1/4 of the SW 1/4 of said section 1; thence easterly to the NE corner of the SE 1/4 SW 1/4 of said section 1; thence northerly to the NW corner of the SE 1/4 of said section 1; thence easterly to the NE corner of said SE 1/4; thence southerly upon the east line of said section 1 to the center line of Forest Highway 40, (a.k.a. Spring River Road); thence easterly and northerly upon said Forest Highway to the intersection with the railroad tracks in section 5, T20S, R11E; thence southerly upon said tracks to the north line of section 8, T20S, R11E; thence easterly upon the north line of said section 8 to the NE corner of said section 8; thence southerly upon section lines to the SW corner of section 16, T20S, R11E; thence easterly upon the south line of said section 16 to the SE corner of said section 16; thence southerly upon section lines approximately 2 miles to the SW corner of section 27, T20S, R11E; thence easterly approximately 7.5 miles upon section lines to the intersection of Forest Road 9710; thence southerly and easterly upon said Forest Road to the south line of section 35, T21S, R13E; thence easterly upon the section lines to the intersection of Forest Road 23; thence southerly upon said Forest Road to the Deschutes County/Lake County boundary line; thence westerly upon the Deschutes County/Lake County boundary line to the Deschutes County/Lake County/Klamath County intersection; thence westerly upon the Deschutes County/Klamath County boundary line to the Deschutes County/Klamath County/Lane County intersection; thence northerly and easterly along the Deschutes County/Lane County boundary line to the point of beginning.

ASA #6 - Redmond

Size of ASA: Approximately 192 square miles.

BEGINNING at the common corner of Deschutes, Jefferson and Crook Counties; thence southerly upon the Deschutes County/Crook County boundary line to the NE corner of section 24, T16S, R13E; thence westerly upon section lines to the SE corner of the W 1/2 of the W 1/2 of section 16, T16S, R12E; thence northerly to the NE corner of the W 1/2 of the SW 1/4 of the said section 16; thence easterly to the center of said section 16; thence northerly to the NE corner of the NW 1/4 of said section 16; thence westerly upon the section line to the intersection with the centerline of the Deschutes River; thence downstream along the centerline of the Deschutes River

DCC 8.30.100 – APPENDIX B

to the intersection with the south line of section 3, T16S, R12E; thence westerly upon said section line to the SW corner of said section 3; thence westerly upon Newcomb Road to the SE corner of the W ½ of the W 1/2 of section 5, T16S, R12E; thence northerly to the NE corner of the W ½ of the W 1/2 of the said section 5; thence westerly upon section lines to the SW corner of section 36, T15S, R11E; thence north to the NW corner of section 25, T15S, R11E; thence west to the SW corner of section 22, T15S, R11E; thence north approximately 10 miles upon section lines to the Deschutes County/Jefferson County boundary line; thence easterly upon the Deschutes County/Jefferson County boundary line to the Point of Beginning; excluding all of those portions of Crooked River Ranch lying within Deschutes County.

ASA #7 - Sisters

Size of ASA: Approximately 397 square miles. However, a large portion of the ASA is comprised of Deschutes National Forest lands that are uninhabited.

BEGINNING at the intersection of the south line of Section 16, T17S, R8E, with the westerly line of Deschutes County; thence east upon the section lines approximately 6.3 miles to the NW corner of Section 22, T17S, R9E; thence south upon the section line to the SW corner of the N ½ of said Section 22; thence east 3.0 miles to the SE corner of the N ½ of Section 24, T17S, R9E; thence north upon the section line to the NE corner of said Section 24; thence east upon the section line to the SE corner of Section 18, T17S, R10E; thence north upon the section line to the NE corner of said Section 18; thence east upon the section lines 2.0 miles to the SE corner of Section 9, T17S, R10E; thence north upon the section lines 2.0 miles to the NW corner of Section 3, T17S, R10E; thence east upon the section lines 3.0 miles to the SE corner of Section 36, T16S, R10E; thence north upon the section line to the NE corner of said Section 36; thence east upon the section line to the SW corner of the SE ¼ of Section 10, T16S, R11E; thence east upon the southern boundary of Deschutes County Tax Lot 1611000008100 approximately 0.2 miles where said tax lot boundary turns in a northeastern direction; thence northeasterly upon said tax lot boundary line to the intersection of said tax lot boundary with the eastern boundary of Deschutes County Tax Lot 1611000001419; thence northeasterly upon the eastern boundary line of said tax lot to the intersection of said tax lot with Deschutes County Tax Lot 1611000001418; thence northeasterly upon the eastern boundary of said tax lot to the intersection of Deschutes County Tax Lot 1611000001401; thence northerly upon the eastern boundary of said tax lot to the intersection with the western boundary of Deschutes County Tax Lot 1611000007900; thence south upon the western boundary of said tax lot to the SW corner of the SW ¼ of the NW ¼ of Section 29, T16S, R11E; thence east to the SE corner of the SW ¼ of the NW ¼ of said Section 29; thence north to the NE corner of the NW ¼ of the NW ¼ of said Section 29; thence east upon the section line to the SE corner of the SW ¼ of Section 20, T16S, R11E; thence north to the NE corner of the SW ¼ of said Section 20; thence east to the SE corner of the NE ¼ of said Section 20; thence north upon the section line to the NE corner of said Section 20; thence east upon the section line to the SE corner of the SW ¼ of Section 16, T16S, R11E; thence north to the NE corner of the SE ¼ of the SW ¼ of said Section 16; thence west to the NW corner of the SE ¼ of the SW ¼ of said Section 16; thence north to the SE corner of the NW ¼ of the NW ¼ of said Section 16; thence west to the SW corner of the NW ¼ of the NW ¼ of said Section 16; thence north upon the section line to the NW corner of said Section 16; thence east upon the section line to the NE corner of said Section 16; thence north upon the section line to the intersection with the southernmost right-of-way line of US Highway 20; thence perpendicularly across US Highway 20 in a northeastern direction to the intersection with the southern boundary line of Deschutes County Tax Lot 1611100000300; thence southeasterly along the southern boundary of said tax lot

DCC 8.30.100 – APPENDIX B

to the SE corner of said tax lot; thence north to the NE corner of the NW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of Section 10, T16S, R11E; thence east upon the section lines to the SW corner of Section 1, T16S, R11E; thence north upon the section line to the NW corner of said Section 1; thence west upon the section line to the SW corner of Section 36, T15S, R11E; thence north to the NW corner of Section 25, T15S, R11E; thence west to the SW corner of Section 22, T15S, R11E; thence north upon the section lines approximately 3.75 miles to the SW corner of the NW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of Section 3, T15S, R11E; thence east to the SE corner of the NW $\frac{1}{4}$ of the NW $\frac{1}{4}$ of said Section 3; thence north to the NE corner of the SW $\frac{1}{4}$ of the SW $\frac{1}{4}$ of Section 34, T14S, R11E; thence east to the SE corner of the NE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 34; thence north to the NE corner of the NE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 34; thence west to the NW corner of the NW $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 34; thence north upon the western section line of said Section 34 to the intersection with McKenzie Canyon Road; thence northeasterly along McKenzie Canyon Road to the intersection with the northern section line of said Section 34; thence east upon the section lines to the SW corner of the SE $\frac{1}{4}$ of Section 26, T14S, R11E; thence north to the NW corner of the SE $\frac{1}{4}$ of said Section 26; thence east to the NE corner of the SE $\frac{1}{4}$ of said Section 26; thence north upon the section lines to the NE corner of the SE $\frac{1}{4}$ of the SE $\frac{1}{4}$ of Section 23, T14S, R11E; thence west to the NW corner of the SW $\frac{1}{4}$ of the SE $\frac{1}{4}$ of said Section 23; thence north 2.25 miles to the NE corner of the SW $\frac{1}{4}$ of Section 11, T14S, R11E; thence west to the NW corner of the SW $\frac{1}{4}$ of said Section 11; thence north upon the section lines to the NW corner of Section 2, T14S, R11E at the Deschutes County/Jefferson County boundary line; thence west upon the Deschutes County/Jefferson County boundary line to the intersection of the Deschutes County/Jefferson County/Linn County Line intersection; thence southerly upon the Deschutes County/Linn County line to the Deschutes County/Linn County/Lane County intersection; thence southerly upon the Deschutes County/Lane County line to the Point of Beginning; *excluding* all of Black Butte Ranch ASA #2.

ASA #8 - Sunriver

Size of ASA: Approximately 350 square miles.

BEGINNING at the intersection of the north line of section 2, T21S, R6E; thence easterly upon the section lines to the NW corner of section 1, T21S, R7E; thence southerly upon the west line of said section 1, to the SW corner of said section 1; thence easterly upon the south line of said section 1 to the SE corner of said section 1; thence northerly upon the east line of said section 1 to the NE corner of said section 1; thence easterly approximately 11.5 miles upon the section lines to the intersection with the center line of Forest Highway 42, (a.k.a. South Century Drive); thence northeasterly upon said Highway to the intersection with the east line of section 27, T20S, R10E; thence northerly upon section lines to the NW corner of the SW $\frac{1}{4}$ of section 23, T20S, R10E; thence easterly to the NE corner of said SW $\frac{1}{4}$; thence northerly to the NW corner of the NE $\frac{1}{4}$ of said section 23; thence easterly to the NE corner of said section 23; thence northerly upon section lines approximately 2 miles to the SW corner of section 1, T20S, R10E; thence easterly upon the south line of said section 1 to the SW corner of the SE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said section 1; thence northerly to the NW corner of the SE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said section 1; thence easterly to the NE corner of the SE $\frac{1}{4}$ SW $\frac{1}{4}$ of said section 1; thence northerly to the NW corner of the SE $\frac{1}{4}$ of said section 1; thence easterly to the NE corner of said SE $\frac{1}{4}$; thence southerly upon the east line of said section 1 to the center line of Forest Highway 40, (a.k.a. Spring River Road); thence easterly and northerly upon said Forest Highway to the intersection with the railroad tracks in section 5, T20S, R11E; thence southerly upon said tracks to the north line of section 8, T20S, R11E; thence easterly upon the north line of said section 8 to the NE corner of said section 8; thence southerly upon section lines to the SW corner of section 16, T20S, R11E; thence easterly

DCC 8.30.100 – APPENDIX B

upon the south line of said section 16 to the SE corner of said section 16; thence southerly upon section lines approximately 2 miles to the SW corner of section 27, T20S, R11E; thence easterly approximately 7.5 miles upon section lines to the intersection of Forest Road 9710; thence northerly upon Forest Road 9710 to the intersection of Forest Road 9710 and Forest Road 9714; thence northeast on Forest Road 9714 to the intersection of Forest Road 9714 and Forest Road 9711-840 at the south base of Luna Butte; thence north on Forest Road 9711-840 approximately 1 mile to the northwest base of Luna Butte where Forest Road 9711-840 becomes Forest Road 9711-800; thence northerly on Forest Road 9711-800 to the intersection of Forest Road 9711-800 and Forest Road 9711; thence westerly on Forest Road 9711 to the intersection of Forest Road 9711 and Forest Road 9711-200; thence northerly on Forest Road 9711-200 approximately 1.75 miles where Forest Road 9711-200 becomes Forest Road 9701-600; thence continue northerly on Forest Road 9701-600 to the intersection of Forest Road 9701-600 and Forest Road 9701; thence south on Forest Road 9701 to the intersection of Forest Road 9701 and Forest Road 9701-150; thence west on Forest Road 9701-150 to the intersection of Forest Road 9701-150 and Highway 97 at the south entrance to the ODOT Weigh Station; thence west across Highway 97 approximately 50 feet to the intersection of Highway 97 and an unnamed forest road; thence north on the unnamed forest road approximately 1/10th of a mile where the unnamed forest road becomes Forest Road 9700-060; thence continue north on Forest Road 9700-060 to the point where Forest Road 9700-060 dead - ends into the railroad tracks on the section line shared by Section 1, T19S, R11E and Section 36, T18S, R11E; thence southwesterly along the railroad tracks to the section line shared by Section 10 and Section 11, T19S, R11E; thence north to the NE corner of Section 11, T19S, R11E; thence westerly upon the section line to the intersection with the centerline of the Deschutes River; thence upstream along the centerline of the Deschutes River approximately 1.25 miles to the east line of section 8, T19S, R11E; thence southerly upon said section line to the SE corner of said section 8; thence westerly upon section lines approximately 7 miles to the SW corner of section 8, T19S, R10E; thence northerly upon section lines approximately 2 miles to Forest Road 4614; thence westerly upon Forest Road 4614 to Forest Road 950; thence northerly upon Forest Road 950 to the centerline of State Highway 372 (a.k.a. Cascade Lakes Highway); thence westerly upon said centerline to the east line of section 27, T18S, R9E; thence southerly approximately 2.2 miles to the SE corner of section 3, T19S, R9E; thence westerly approximately 6 miles upon section lines to the SE corner of section 3, T19S, R8E; thence northerly approximately 3.5 miles to the NE corner of the SE 1/4 of section 22, T18S, R8E; thence westerly to the Deschutes County/Lane County boundary line;

2. Maps.

2.1 ASA Map. (See Appendix #1)

This map represents the boundaries of each of the ambulance service areas within Deschutes County and the "System Response Time," which includes notification, role out, and provider response times. Actual response time is subject to the variables of access, weather, road and traffic conditions as well as other circumstances that can impact response time.

3. Alternatives To Reduce Response Times.

Heavily forested, mountainous terrain and severe winter weather conditions present difficult access and long response time to ground ambulances. In those situations, when an urgent

DCC 8.30.100 – APPENDIX B

response is indicated, the emergency medical services providers may elect to call the nearest appropriate rotary-wing air ambulance or the Deschutes County Search and Rescue.

Emergency medical services providers provide the best available patient care while maximizing the available resources. In some instances, for various reasons, an ambulance service provider from an adjoining county's ASA could respond more quickly to an incident.

V. SYSTEM ELEMENTS

1. Notification/Response Times.

Notification times for ambulances shall be within two (2) minutes for 90% of the calls.

Provider response time: Each franchisee will provide at the time of application a map of their proposed ASA which will indicate response times from each of their staffed stations. Response times will be based upon emergency calls only (Charlie, Delta, Echo) per the Clausen Priority Dispatch System.

Response time maps should be based on 8 minute, 13 minute and 43 minute response times. Any franchisee can propose a map that reflects different times as long as it is considered to be within reason and approved by the Committee.

Monitoring of notification and response times shall be accomplished by the following:

- 1.1 Information received from the public, dispatch center, prehospital care providers, hospitals, or county EMS administration.
- 1.2 Types of information received are written or verbal complaints, patient care report forms, radio transmission tapes, notification and response time incident cards, trauma registry forms, etc.

2. Level of Care.

An ambulance operating in Deschutes County and providing basic life support level care must consist of a qualified driver and one licensed EMT or above. The EMT must always be present with the patient in the patient compartment of the ambulance.

An ambulance operating in Deschutes County and providing intermediate life support level care must consist of a qualified driver and one licensed EMT-Intermediate. The EMT-Intermediate must always be present with the patient in the patient compartment of the ambulance when intermediate level care is required or rendered.

An ambulance operating in Deschutes County and providing advanced life support level care must consist of a qualified driver and a licensed Paramedic. The Paramedic must always be present with the patient in the patient compartment of the ambulance when ALS care is required or rendered.

If the driver is not a licensed EMT, then a second EMT must be available for patient care both in the ambulance and on scene.

3. Personnel.

DCC 8.30.100 – APPENDIX B

When operating an ambulance in Deschutes County, all personnel must meet the requirements of ORS 682.010 to 682.991 and OAR 333-255-0070 through 333-255-0073. The practice of staffing an ambulance on a part-time basis with EMTs certified to a higher level of care than is possible at other times does not mean or imply that the ambulance service must provide the same higher level of care on a regular basis.

4. Medical Supervision.

Each EMS agency utilizing EMTs shall be supervised by a physician licensed under ORS 677, currently registered and in good standing with the Oregon Medical Board as a Medical Doctor (MD) or Doctor of Osteopathic Medicine (DO). The physician must also be approved by the Oregon Medical Board as a medical director.

Each EMS agency or ambulance service may have its own medical director. The medical director shall:

- 4.1 comply with the requirements listed in OAR 847-35-0020-00255;
- 4.2 hold at least one meeting a year with the EMTs affiliated with ~~the~~ each respective ambulance services;
- 4.3 designate an EMT coordinator who shall conduct case reviews in the physicians absence and send summaries of the reviews and problems identified and proposed problem resolution to the physician; and
- 4.4 provide or authorize quarterly at least one case review meeting for all EMTs.

St. Charles Medical Center in Bend and Redmond, Oregon shall be the Medical Resource Hospitals.

5. Patient Care Equipment.

Patient care equipment must meet or exceed the Oregon Health Authority's requirements as specified in ORS 682.010 to 682.991 and OAR 333-255-0070 through 333-255-0073. The ambulance service provider shall maintain a list of equipment for their ambulances, which shall be furnished to the Board upon request.

6. Vehicles.

All ambulances must be either a Type I, II, or III and be licensed by the Oregon Health Authority. All ambulances must meet or exceed the requirements as set forth in ORS 682.010 to 682.991 and OAR 333-255-0060. An up-to-date list of each provider's ambulances shall be furnished to the Board upon request.

7. Training.

Training will be consistent with requirements of the Oregon Health Authority and Department of Transportation curricula.

8. Quality Assurance.

In order to ensure the delivery of efficient and effective pre-hospital emergency medical care, an EMS Quality Assurance Program is hereby established.

8.1 Structure

"Deschutes County Ambulance Service Area Advisory Committee (Committee)", shall be formed by ordinance and be composed of not less than twelve and no more than fourteen members:

- a. Ambulance service medical director who must be an Emergency department physician
- b. Deschutes County Health Department
- c. Ambulance service provider representative from each ASA area
- d. Deschutes County Emergency Manager
- e. 9-1-1 center representative
- f. Public member

Membership and terms of the Committee are outlined in Deschutes County Code 8.30 Ambulance Service Area. The ASA Administrator shall be a non-voting member, except in the case of a tie in order to break the tie.

The principal function of the committee shall be to monitor the EMS system within Deschutes County.

8.2 Process

The Board, in order to ensure the delivery of the most efficient and effective prehospital emergency care possible with the available resources, has directed that the ASA Advisory Committee be established.

Quality assurance in Deschutes County shall be accomplished through frequent case review, peer review, and periodic review by the medical directors and/or Ambulance services' governing bodies (see respective Provider Profiles for definitions of governing bodies).

Complaints regarding violation of this ASA Plan, shall be submitted in writing to the Board who shall forward it to the Committee. The Committee shall then review the matter and make recommendations or changes arising from such complaints or questions to the Board.

The Board shall also resolve any problems involving system operations (changing protocols to address recurring problems, etc.). Ongoing input may be provided by

DCC 8.30.100 – APPENDIX B

consumers, providers or the medical community to any individual on the Board or members of the Committee. This individual, in turn, will present the complaint, concern, idea or suggestion (in writing) to the full Board for consideration.

Questions or concerns involving prehospital care provided shall be directed to the Supervising Physician of the Ambulance service provider. At the Supervising Physician's discretion the complaint shall be passed to the ASA Committee for further review or directly to the Professional Standards Division of the Oregon Emergency Medical Services and Trauma Systems. However, patient care issues that are mandated by the State as reportable actions shall be reported by the Supervising Physician directly to the Professional Standards Division of the Oregon Emergency Medical Services and Trauma Systems.

8.3 Problem Resolution

Problems involving protocol deviation by emergency medical services providers or dispatchers shall be referred to the respective medical director or dispatch supervisor. Problems involving a non-compliant provider shall be reviewed by the Committee with possible referral to Board if necessary. The Board may seek background data and recommendations from the Committee in such instances. The Board shall provide notice to the affected provider and allow them the opportunity to issue comments. However, any member of the Committee who may have a conflict of interest in the matter shall declare such conflict and refrain from participating in any recommendations made.

8.4 Sanctions for Non-Compliant Personnel or Providers

Suspension or revocation assignment. Upon a recommendation by the Committee, or upon its own motion, the Board may suspend or revoke the assignment of an ASA upon a finding that the provider has:

- a. willfully violated provisions of an ordinance, the Deschutes County ASA Plan or provisions of State or Federal laws and regulations; or
- b. materially misrepresented facts or information given in the application for assignment of an ASA or as part of the review of the performance of the service furnished by the provider.

In lieu of the suspension or revocation of the assignment of an ASA, the Board may order that the violation be corrected and make the suspension or revocation contingent upon compliance with the order, within the period of time fixed by the Board.

Notice of the Board's action shall be provided to the holder of the assignment, which shall specify the violation, the action necessary to correct the violation and the date by which the action must be taken. If the holder of the assignment fails to take corrective action within the time required, the Board shall notify the holder that the assignment is suspended or revoked upon receipt of the notice.

A person receiving a notice of the assignment, denial of assignment, suspension, or revocation of assignment or a notice of corrective action the failure of which may result

DCC 8.30.100 – APPENDIX B

in suspension or revocation of an assignment may request a hearing before the Board by filing with the Board a written request for a hearing within fourteen (14) days of the notice, setting forth the reasons for requesting the hearing and the issues proposed to be reviewed. The filing of a hearing request shall stay the action, pending the hearing and the Board's final decision, unless a change is required due to an immediate hazard to the public safety. The Board shall set a time and place for the hearing. Within fourteen (14) days after the conclusion of the hearing, the Board shall affirm, reverse or modify its original decision.

8.5 Penalties

Any person who violates any provisions of this ASA Plan or Ordinance is guilty of a violation. Failure from day-to-day to comply with the terms of this ASA Plan or Ordinance shall be a separate offense for each such day. Failure to comply with any provision of the Ordinance shall be a separate offense for each such provision.

Violations of the provisions of this ASA Plan or Ordinance are Class A violations punishable, upon conviction, by a fine of not more than Seven Hundred and twenty Dollars (\$720) per violation.

8.6 Nuisance

In addition to the penalties provided in this plan, violations of any of the provisions of this plan and ordinance is declared to be a nuisance and may be abated in the manner provided by law.

9. Nonemergency Transports.

Each Franchise retains first right of refusal for non-emergency ambulance transports and inter-facility ambulance transports. Each Franchisee is authorized to permit, by written agreement, non-emergency and inter-facility ambulance transports of a stable patient originating within that territory by another licensed ambulance service agency. Duration of permission shall last no longer than the term of the franchise. Definition of "stable patient" is contained in the definitions section of this ASA Plan.

Special Events: A Franchisee may grant permission to another licensed ambulance service agency for the purpose of servicing special events or occasions. Permission shall be set forth in writing and state the duration of the event or occasion and whether ambulance transport will be allowed. Duration of permission shall last no longer than the term of the franchise.

VI. COORDINATION

1. Authority For Ambulance Service Area Assignments.

The Board has the authority to assign an ASA within Deschutes County in compliance with ORS 682.015 to 682.991. Applications by new providers, requests for change of assignment, and revocation will be considered for approval if such action will improve efficient service delivery and benefit public health, safety and welfare. Cities have the authority to develop and apply ambulance-licensing ordinances within their jurisdictional boundaries, and nothing in this plan is intended to obviate that authority.

DCC 8.30.100 – APPENDIX B

Future updates to this plan and proposals for assignment changes will be the responsibility of the Board. The Board shall receive all requests for changes, present those requests to the Committee for their review and recommendations. Upon completing their review, the Committee shall present their recommendations to the Board. In addition, the Board has the authority to review service providers records and initiate an assignment change or service area revocation. For the purpose of this plan, the Board shall recognize the Committee as an advisory group.

The Deschutes County ASA Plan was prepared with a great deal of input from all county pre-hospital care providers. The Plan requires that the ambulance services providers maintain service records in order that the County can carry out its ASA Plan responsibilities.

2. Entity That Will Administer the ASA Plan.

The Deschutes County ASA Committee is hereby established with the adoption of this plan. The Committee shall serve as the principal entity to administer and accept written proposals for amendments to this ASA Plan. The committee will have a designated administrator and chairperson.

The Committee will be activated at any time a concern is submitted, in writing, to the Board, or when deemed appropriate by seven or more members of the Committee. The Committee shall meet as needed.

This Committee, as with any governmental body, will be subject to the Oregon Open Meeting Law (ORS Chapter 192), but may temper its activities, within legal limits, according to the sensitivity of the EMS matter involved. Appeals from the Board, in any case where the Board would otherwise have the final decision at the county level shall be directed to the appropriate state regulatory agency, or a Circuit Court, as appropriate.

The Committee shall periodically submit a brief written report of its activities or recommendations to the Board.

Existence of this committee will:

- 2.1 prevent needless attention of state regulatory agencies to problems that can be resolved locally;
- 2.2 increase local awareness of potential problems that may exist; and
- 2.3 increase the awareness of ambulance medical directors regarding area concerns and activities.

3. Complaint Review Process.

The complaint procedure can be viewed in Article V, section 8.2.

Ongoing input may be provided by consumers, providers or the medical community to any individual on the Committee or members of the Board. This individual, in turn, will present the complaint, concern, idea or suggestion in writing to the full Board for consideration.

4. Mutual Aid Agreements.

Emergency medical services agencies shall sign mutual aid agreements with the other emergency medical services agencies in the County and with other providers in adjoining counties to respond with needed personnel and equipment in accordance with the agreement.

DCC 8.30.100 – APPENDIX B

All requests for mutual aid shall be made through the appropriate PSAP.

All mutual aid agreements are modified as needed by mutual consent of all parties.

5. Disaster Response.

The Committee shall coordinate the EMS medical function of disaster planning with any formal disaster management plan developed by the Deschutes County Sheriff or other appropriate county authorities. The Area Trauma Advisory Board (ATAB) Region 7 plan may be utilized in place of the plan outlined below.

Ambulance provider personnel faced with a multiple-casualty incident shall examine the situation in terms of its potential or actual magnitude of disaster, and request any appropriate additional resources that may be available.

5.1 County Resources Other Than Ambulances

When resources other than ambulances are required for the provision of emergency medical services during a disaster, a request for additional resources shall be made through the appropriate PSAP to the County Emergency Services Office.

The County Emergency Services Manager shall be responsible for locating and coordinating all county EMS resources any time that the MCI Plan is implemented.

The County Emergency Services Manager shall work directly with local agencies, departments and governments to coordinate necessary resources during any implementation of the MCI Plan.

5.2 Out of County Resources

When resources from outside Deschutes County are required for the provision of emergency medical services during a disaster, a request for those resources shall be made through the appropriate PSAP.

5.3 Mass Casualty Incident (MCI) Management Plan

The purpose of the MCI plan is to provide guidance to EMS response personnel in the coordination of response activities relating to mass casualty incidents in Deschutes County.

The plan is intended for use when any single incident or combination of incidents depletes the resources of any single provider or providers during the normal course of daily operations or at the request of the Health Officer.

The plan shall identify the responsibility of the provider concerning:

- a. coordination;
- b. communication;
- c. move up;
- d. triage; and

- e. transportation.

The Committee will periodically review the medical component MCI plan and make recommended changes to meet the county's need. Following the review and changes, the Director of Emergency Services will be ask to append the changes to the medical component of the County Emergency Management Plan and the modified MCI plan will be promulgated.

6. Coordination.

- 6.1 In lieu of a unified command system, the highest-ranking officer of the fire or police agency in whose jurisdiction the incident occurs shall be the incident-commander.
- 6.2 The senior/highest licensed emergency medical services provider at the scene will have overall responsibility for patient care as the EMS Branch Officer, he/she shall work closely with the incident commander.
- 6.3 The on-scene command frequency and staging area will be determined by the incident-commander. Dispatch center will advise responding units as to location of the staging area.

7. EMS Responder Guidelines.

- 7.1 The senior emergency medical services provider on the first EMS unit to arrive at the scene shall become the EMS Branch officer and shall:
 - a. assess nature and severity of the incident;
 - b. advise appropriate PSAP of the situation;
 - c. request appropriate fire and police services, if not already at the scene;
 - d. request initiation of EMS mutual aid if needed;
 - e. alert area hospital(s) of the situation; and
 - f. establish and organize the transportation of all injured or ill patients.
- 7.2 Additional EMS units arriving at the scene shall: check in with the Staging Officer.

8. Personnel and Equipment Resources.

All resources are referenced in Deschutes County's and local emergency response plans.

9. Emergency Communications and Systems Access.

- 9.1 Telephone Access:

The Deschutes County Communications (9-1-1) Center is located in Bend and is the Public Safety Answering Point. This center shall receive all emergency service requests in Deschutes County. Persons having access to telephone service will have access to the Deschutes County Communications Center by dialing 9-1-1. Upon receipt of a request, all emergency service providers in Deschutes County, including fire and ambulance, are dispatched by the Deschutes County Communications Center in Bend Oregon.

DCC 8.30.100 – APPENDIX B

9.2 Dispatch Procedures:

- a. The appropriate personnel shall be notified by the dispatcher within two (2) minutes of receipt of a medical call.
- b. The dispatcher will obtain from the caller, and relay to the first responders the following:
 - 1. Location of the incident;
 - 2. Nature of the incident; and
 - 3. Any specific instructions or information that may be pertinent to the incident.
- c. EMS personnel shall inform the dispatch center by radio when any of the following occurs:
 - 1. In-service;
 - 2. En-route to scene or destination and type or response;
 - 3. Arrival on scene or destination;
 - 4. Transporting patient(s) to hospital or medical facility, the number of patients, and name of facility; and
 - 5. Arrival at receiving facility.
- d. Ambulance personnel shall inform the receiving hospital by radio of the following:
 - 1. Unit identification number;
 - 2. Age and sex of each patient;
 - 3. Condition and chief complaint of the each patient;
 - 4. Vital signs of each patient;
 - 5. Treatment rendered; and
 - 6. Estimated time of arrival

9.3 Radio System:

- a. The PSAP shall:
 - 1. restrict access to authorized personnel only;

DCC 8.30.100 – APPENDIX B

2. meet state fire marshal standards;
 3. maintain radio consoles capable of communication directly with all first response agencies dispatched by the PSAP.
 4. maintain all dispatch logs and recordings required by the Oregon Revised Statutes;
 5. be equipped with a back-up power source capable of maintaining all functions of the center.
- b. The ambulance service provider shall equip and maintain equipment with multi-channel radios in each ambulance that allows for the transmission and reception with dispatch, medical resource hospitals, and mutual aid equipment.

10. Emergency Medical Services Dispatcher Training.

- 10.1 Deschutes County EMS dispatchers must successfully complete an Emergency Medical Dispatch (EMD) training course as approved by the Oregon Emergency Management Division and the Board on Public Safety Standards and Training.
- 10.2 All EMS dispatchers are encouraged to attend any class, course or program which will enhance their dispatching abilities and skills.

VII. PROVIDER SELECTION

1. Reassignment of an ASA.

In the event that a reassignment of an ASA is necessary, the committee shall make a written recommendation to the Board. The committee shall develop appropriate criteria, utilizing the selection process described in this plan to be presented to the Board for consideration and/or action by the Board.

2. Application Process for Applying for an ASA.

See Deschutes County Code 8.30 regarding application process for applying for an ASA.

3. Notification of Vacating an ASA.

In the event that an ASA provider wishes to vacate its ASA, the provider shall provide at least sixty (60) days written notice to the Board. The ASA provider must provide notification in accordance with the provisions of the initial service agreement or contract.

4. Maintenance of Level of Service.

DCC 8.30.100 – APPENDIX B

In the event that an ASA provider is unable to comply with the standards promulgated for the ASA by this Plan, the provider will promptly notify the Board in writing of its inability to comply and identify which standards are involved. The Board will determine if other qualified providers are available for the ASA who can comply with the standards. If the Board determines no other qualified providers are available, it will apply to the Division for a variance under ORS 682.285 for a variance from the standards so that continuous ambulance service may be maintained by the existing provider.

VIII. Franchise Agreements.

Franchises shall be awarded for a minimum 5 year timeframe unless changed by the Board. Only one franchisee may serve in an ASA area.

Mutual Aid Agreements will not be impacted by this process.

IX. DESCHUTES COUNTY ORDINANCE

The Deschutes County Board of Commissioners shall adopt an Ambulance Service Area Ordinance. The Ordinance shall include criteria for administering the Deschutes County Ambulance Service Area Plan; limiting ambulance services that may operate in the county; establishing an application process; ambulance franchise terms; enforcement; preventing interruption of service; appeals, abatement and penalties; duties of the franchisee; and establishing membership and duties of the advisory committee.