



TEXT MESSAGING CONSENT FORM

RISKS OF USING TEXT MESSAGING:

Transmitting information by text message has a number of risks that clients should consider. These include, but are not limited to, the following risks:

- Text messages are not encrypted (coded).
- Text messages can be circulated, forwarded and stored electronically.
- Text messages can be received by unintended recipients.
- Text message senders can easily misdirect text messages.
- Back-up copies of text messages may exist even after the sender or the recipient has deleted his or her copy.
- Employers have a right to inspect text messages transmitted through employers' phones.
- Text messages can be intercepted, altered, forwarded, or used without authorization or detection.
- Text messages can be used as evidence in court.

CONDITIONS FOR THE USE OF TEXT MESSAGING:

- **Text messaging is not appropriate for emergency situations and will be used only after all other contact efforts have been made.**
- Deschutes County will use text messaging only as a method of contacting clients. Deschutes County will not send any personal client information via text message.
- Clients must avoid sending any personal information to Deschutes County via text message.
- All text messages to or from a client will be stored by Deschutes County in accordance with record retention requirements.
- The client is responsible for protecting his/her cell phone or other means of access to text messaging. Deschutes County is not liable for breaches of confidentiality caused by the client or any third party.
- The client shall avoid use of his/her employer's cell phone to send/receive text messages to Deschutes County.
- It is the client's responsibility to follow up and/or schedule an appointment if warranted.
- The client shall inform Deschutes County in writing of changes to his/her cell phone number.
- The client shall notify Deschutes County in writing when he/she no longer wants to receive text messages from Deschutes County.
- The client understands that there may be a cost involved in receiving text messages.

CLIENT ACKNOWLEDGEMENT AND AGREEMENT

I acknowledge that I have read and fully understand the information Deschutes County has provided me regarding the risks of using text messaging. I consent to the conditions outlined above and understand that Deschutes County may impose other conditions regarding text message use in the future.

Signature of Client

Date

Printed Name

Cell Phone Number

Cell Service Carrier