



## TEXT MESSAGING CONSENT FORM

MRN: \_\_\_\_\_

### **RISKS OF USING TEXT MESSAGING:**

Transmitting information by text message has a number of risks that clients should consider. These include, but are not limited to, the following risks:

- Text messages are not encrypted (coded).
- Text messages can be circulated, forwarded and stored electronically.
- Text messages can be received by unintended recipients.
- Text message senders can easily misdirect text messages.
- Back-up copies of text messages may exist even after the sender or the recipient has deleted his or her copy.
- Employers have a right to inspect text messages transmitted through employers' phones.
- Text messages can be intercepted, altered, forwarded, or used without authorization or detection.
- Text messages can be used as evidence in court.

### **CONDITIONS FOR THE USE OF TEXT MESSAGING:**

- **Text messaging is not appropriate for emergency situations and will be used only after all other contact efforts have been made.**
- Deschutes County will use text messaging only as a method of contacting clients. Deschutes County will not send any personal client information via text message.
- Clients must avoid sending any personal information to Deschutes County via text message.
- All text messages to or from a client will be stored by Deschutes County in accordance with record retention requirements.
- The client is responsible for protecting his/her cell phone or other means of access to text messaging. Deschutes County is not liable for breaches of confidentiality caused by the client or any third party.
- The client shall avoid use of his/her employer's cell phone to send/receive text messages to Deschutes County.
- It is the client's responsibility to follow up and/or schedule an appointment if warranted.
- The client shall inform Deschutes County in writing of changes to his/her cell phone number.
- The client shall notify Deschutes County in writing when he/she no longer wants to receive text messages from Deschutes County.
- The client understands that there may be a cost involved in receiving text messages.

### **CLIENT ACKNOWLEDGEMENT AND AGREEMENT**

I acknowledge that I have read and fully understand the information Deschutes County has provided me regarding the risks of using text messaging. I consent to the conditions outlined above and understand that Deschutes County may impose other conditions regarding text message use in the future.

\_\_\_\_\_  
Signature of Client or Legal Guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client Printed Name (Please Print legibly)

\_\_\_\_\_  
Client Date of Birth

\_\_\_\_\_  
Guardian Printed Name (if applicable)

\_\_\_\_\_  
Cell Phone Number

\_\_\_\_\_  
Cell Service Carrier