

# Deschutes County PSW Helpful Contact List

<b>Billing Questions</b>	<b>Contact Deschutes County I/DD</b> We can verify that your timesheet was received, hours were entered in eXPRS, and claims were approved.	Email <a href="mailto:psw.timesheets@deschutes.org">psw.timesheets@deschutes.org</a> Call Geneva (541) 322 - 7161 Call Susie (541) 322 - 7515
<b>Technical Assistance with eXPRS login access or time entry needs</b>	<b>Contact ODDS Provider Relations Unit</b> <i>Deschutes County I/DD CANNOT unlock your eXPRS account.</i>	Email <a href="mailto:technical.triage@state.or.us">technical.triage@state.or.us</a> Phone 844-874-2788
<b>Provider ID Questions</b>	<b>Contact ODDS Provider Relations Unit</b>	Email <a href="mailto:psw.enrollment@state.or.us">psw.enrollment@state.or.us</a> Phone 800-241-3013
<b>Address Changes</b>	<b>Contact Deschutes County I/DD</b> We can send the updated information to TNT	Email <a href="mailto:psw.timesheets@deschutes.org">psw.timesheets@deschutes.org</a> Phone (541) 322-7554

**Complete your eXPRS User Enrollment form Here:**

<https://apps.state.or.us/exprsDocs/EnrollPSWIndividualProviderUser.pdf>

**Follow the instructions for eXPRS User Enrollments Here:**

<https://apps.state.or.us/exprsDocs/PSWeXPRSUserEnrollFormInstructions.pdf>

*Thank you for your commitment to providing safe and healthy care to consumers with intellectual and developmental disabilities*