

COVID-19 BEST PRACTICES #9

HOW CONTACT TRACING WORKS

Public health staff interview all lab confirmed positive cases and ask many questions to determine who may have been exposed. These interviews are very thorough and can take several hours.

Contacts identified through contact tracing are provided with education, information, and support to understand their risk, what they should do to separate themselves from others, monitor themselves for illness, and the possibility that they could spread the infection to others even if they themselves do not feel ill.

Businesses are not responsible for contact tracing; however, keeping accurate records of workers' schedules and other people who were on-site will help public health officials in their efforts. This will create an accurate picture of who will be identified as a close contact and may be exposed.

CONTACT TRACING

BUSINESS RESOURCES



**HEALTH
SERVICES**