### Oregon Senior and Disabled Citizen Program

This program is available to seniors who will be 62 or older by April 15, 2022. If you are not yet 62 but are receiving Federal Social Security Disability, you may qualify.

There have been significant changes to this program and there is an income limitation to qualify. Applications must be delivered to the Assessor’s Office by April 15, 2022.

Under these programs, the State of Oregon pays taxes for you and places a lien on the property that accrues 6% interest annually. These amounts are deferred and are payable upon disqualification from the program.

If you are on or have applied for senior deferral and still have questions, please contact the Oregon Department of Revenue at (503) 945-8348 or (800) 356-4222.

### Disabled Veteran or Surviving Spouse of a Veteran — Tax Exemption Program

Veterans who are 40% or more disabled, or surviving spouses who have not remarried, may be entitled to a reduction in property taxes. Applications are required; the filing deadline is April 1, 2022.

### Changes affecting 2021-2022 tax statements

- **City of Bend**: Voters approved a new road bond for $190 million. The bond will first be levied in the 2022-23 tax year.
- **Deschutes Public Library**: Voters approved a new $195 million bond for 21 years.
- **Redmond School District**: Voters approved a new $27.5 million bond for 21 years.
- **Sisters School District**: Voters approved a new $33.8 million bond for 20 years.
- **Bend Urban Renewal Agency**: The City created the Bend Core Area Urban Renewal Plan area. This will not change the total amount of tax you pay, but now displays the portion of your tax that goes to this new urban renewal area.
- **Redmond Urban Renewal Agency**: The City created the South 97 Urban Renewal Plan area. This will not change the total amount of tax you pay, but now displays the portion of your tax that goes to this new urban renewal area.

**CHANGES:**

- **River Bend Estates SRD** increased their requested levy from $15,000 to $25,000.
- **Countywide Law Enforcement District** reduced their requested levy from $1.08 to $1.05 per $1,000 of assessed value.

**RETIRED**

- **Sisters School District** retired the 2001 bond.

### Assessor’s Office Contact Information

- **For valuation questions please email**: appraisal@deschutes.org
- **For all other assessment questions please email**: assessor@deschutes.org

You can reach Assessor’s Office staff at (541) 388-6508 Monday — Friday from 8 a.m. to 5 p.m.

To view your account, please visit: dial.deschutes.org

### Tax Office Information

Please see the reverse side of this page for Tax Office information, including payment options and mailing address change instructions.

### Upcoming Town Hall Meetings

Come meet Scot Langton, your County Assessor, and his team to learn how we appraise property and determine values.

- **Bend**: Nov. 1, 5 p.m. 1300 NW Wall Street, DeArmond Room
- **Sisters**: Nov. 2, 5 p.m., 520 E. Cascade, Sisters City Hall
- **La Pine**: Nov. 4, 5 p.m., 16345 6th Street, La Pine City Hall
- **Redmond**: Nov 9, 5 p.m., 411 SW 9th Street, City Hall
- **Virtual Session**: Nov 10, 5 p.m., www.deschutes.org/assessor

### Questions or concerns about your property’s value? Think you may need to APPEAL?

If you have a question or concern regarding your property’s value, please contact the Assessor’s Office at (541) 388-6508 or email appraisal@deschutes.org.

We welcome the opportunity to explain your values, review your account and, if necessary, walk you through the steps on how to appeal your value.

All property is valued as of January 1, 2021, so keep that in mind when providing evidence or discussing the condition of your home.

You may appeal your property’s value for the 2021-22 tax year with the Board of Property Tax Appeals. Appeals must be filed no later than December 31, 2021. Please refer to the back of your tax statement for more information or call the County Clerk’s Office at (541) 388-6549.
**Tax Payment Options**

**Pay by mail**
Mail your payments in the envelope provided or to Deschutes County Tax Collector, PO Box 7559, Bend, OR 97708-7559.

Payments must be postmarked no later than Monday, Nov. 15th in order to be eligible for the discount and to avoid late penalties (ORS 305.820, ORS 311.505).

If you are mailing your payment close to the due date and using the USPS, it is advised that you get a hand-stamped postmark or receipt from the post office showing your payment was mailed on or before the due date. The postmark is not applied until it reaches a distribution center, which is not at your local post office.

**Pay online**
You can pay your taxes online at www.deschutes.org/tax

Visa, Mastercard, American Express and Discover credit cards, Visa and Mastercard debit cards and electronic checks are accepted.

Convenience fees apply. Visa and Mastercard debit cards will be charged a flat fee of $3.95 per transaction. All other debit card and all credit card payments will be charged 2.5% of the payment amount with a minimum fee of $2 per transaction.

eCheck payments will be charged $2 per transaction or $10 if the payment is greater than $10,000. Deschutes County does not collect or retain any portion of the convenience fee.

**Pay by phone**
Call (866) 871-5856 24 hours a day, 7 days a week, to pay using a debit or credit card or an electronic check. The same fees apply as payments made online. Please have your six-digit tax account number and amount you are paying ready before calling.

**Address Changes**
All address change requests must be made in writing (ORS 308.212). Address changes can be noted on the remittance portion of your property tax statement or made online at www.deschutes.org/tax

You may also email your address change to taxoffice@deschutes.org
Please include your six-digit tax account number.

**Escrowed Property Taxes**
It is the Property Owner’s responsibility to know if the lender will be paying the taxes.

Generally, if you receive a yellow statement from the County, a lender has requested your information and will be making payment. If you receive a green statement, no lender has requested your information. If in doubt, please contact your lender.

We’re open Monday through Friday from 8 a.m. to 5 p.m. We will be closed on Thursday, Nov. 11, in observance of Veterans' Day and are closed on all major holidays.

To request this information in an alternate format, please call (541) 388-6540 or email accessibility@deschutes.org.