

For Recording Stamp Only

**Board of County Commissioners
Department Update Meeting: Veterans' Service Office and Risk Management**

August 4, 2015

Allen Room

Attendees:

Commissioner Anthony DeBone, Commissioner Tammy Baney, Commissioner Alan Unger, Tom Anderson, Erik Kropp, Keith MacNamara, Ted Shorack, Robin Edwards, Ken Harms, and Laurie Smith.

I. Veterans' Service Office Update

Keith MacNamara, Veterans' Service Officer, discussed the distribution of Veterans' Affairs (VA) expenditures to Deschutes County veterans. In response to a question from Tom Anderson, Mr. MacNamara stated that there are approximately 5,100 veterans in Deschutes County receiving VA benefits. Mr. MacNamara spoke about his goals to provide classes on benefits and outreach to community partners. Commissioner Baney asked if the office had other staff that could help with the community outreach. Mr. MacNamara stated that he uses his other staff members as well as work-study students to assist with the community outreach. Commissioner Unger asked about veterans bringing in paper records. Mr. MacNamara explained that his office scans paper records and submits all claims to the VA electronically.

II. Risk Management

Ken Harms discussed ADA (American with Disabilities Act) complaints and how the County resolved each complaint. Mr. Harms also discussed the successful use of the Preferred Worker's Program for an employee who was injured on the job and was not able to return to the job at injury. He explained that ultimately, the employee interviewed and was hired in a different position by another department.

Laurie Smith discussed the equipment list that we insure through property insurance. Robin Edwards discussed Risk Management University attended by Risk Management staff. Ms. Edwards spoke about revenue and expenditures associated with the Skid Car program. Ms. Smith listed cost savings steps taken by Risk Management staff over the past year.

Minutes completed by:

Erik Kropp

Erik Kropp, Deputy County Administrator

DATED this 17th Day of August 2015 for the Deschutes County
Board of Commissioners.

Anthony DeBone

Anthony DeBone, Chair

Alan Unger

Alan Unger, Vice Chair

Tammy Baney

Tammy Baney, Commissioner

ATTEST SIGNATURES:

Bonnie Baker

Recording Secretary

FY14 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY14 Summary of Expenditures by State Expenditures in \$000s										
State	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients **
Totals	21,894,286	\$ 161,228,849	\$ 75,265,436	\$ 1,535,617	\$ 13,680,866	\$ 2,046,206	\$ 7,601,823	\$ 1,674,631	\$ 59,424,269	5,829,315
Alabama	413,618	\$ 3,191,317	\$ 1,875,091	\$ 4,992	\$ 225,325	\$ -	\$ 35,140	\$ 29,054	\$ 1,021,715	110,616
Alaska	73,397	\$ 552,280	\$ 244,437	\$ 165	\$ 74,731	\$ -	\$ 6,154	\$ 3,855	\$ 222,938	18,182
Arizona	532,206	\$ 3,607,036	\$ 1,666,170	\$ 15,452	\$ 410,041	\$ -	\$ 107,135	\$ 33,149	\$ 1,375,088	143,785
Arkansas	249,274	\$ 2,143,834	\$ 1,055,813	\$ 7,143	\$ 95,186	\$ -	\$ 29,631	\$ 15,816	\$ 940,246	86,718
California	1,851,470	\$ 14,318,281	\$ 6,376,052	\$ 153,525	\$ 1,848,364	\$ -	\$ 197,940	\$ 157,549	\$ 5,584,851	460,954
Colorado	413,271	\$ 3,073,039	\$ 1,447,416	\$ 221,644	\$ 379,047	\$ -	\$ 61,079	\$ 32,291	\$ 931,562	95,382
Connecticut	213,420	\$ 1,171,099	\$ 432,271	\$ 403	\$ 106,709	\$ -	\$ 14,238	\$ 24,166	\$ 593,312	51,073
Delaware	78,099	\$ 398,842	\$ 199,732	\$ 693	\$ 38,126	\$ -	\$ 3,792	\$ 5,711	\$ 150,788	15,000
District of Columbia	29,825	\$ 2,703,410	\$ 90,387	\$ 257,897	\$ 35,086	\$ -	\$ 2,091,541	\$ 3,094	\$ 225,406	8,598
Florida	1,583,697	\$ 11,688,201	\$ 5,618,726	\$ 80,833	\$ 1,043,675	\$ -	\$ 149,942	\$ 132,732	\$ 4,662,293	493,890
Georgia	752,882	\$ 5,398,211	\$ 3,004,840	\$ 1,056	\$ 528,777	\$ -	\$ 106,881	\$ 48,836	\$ 1,707,821	189,127
Hawaii	121,007	\$ 842,115	\$ 388,532	\$ 573	\$ 167,447	\$ -	\$ 16,593	\$ 14,822	\$ 254,149	25,041
Idaho	132,395	\$ 827,990	\$ 401,211	\$ 995	\$ 58,612	\$ -	\$ 8,180	\$ 7,587	\$ 351,404	41,266
Illinois	721,575	\$ 4,248,086	\$ 1,680,632	\$ 17,019	\$ 349,069	\$ -	\$ 49,986	\$ 62,953	\$ 2,088,426	182,101
Indiana	476,283	\$ 2,667,905	\$ 1,239,688	\$ 1,549	\$ 165,293	\$ -	\$ 50,029	\$ 24,944	\$ 1,186,402	129,308
Iowa	231,655	\$ 1,339,350	\$ 592,671	\$ 379	\$ 78,530	\$ -	\$ 11,156	\$ 18,393	\$ 638,221	72,367
Kansas	221,206	\$ 1,358,491	\$ 632,709	\$ 270	\$ 113,362	\$ -	\$ 25,295	\$ 16,883	\$ 569,972	58,490
Kentucky	330,599	\$ 2,425,358	\$ 1,255,748	\$ 10,245	\$ 155,455	\$ -	\$ 40,024	\$ 18,858	\$ 945,028	101,840
Louisiana	330,145	\$ 2,540,466	\$ 1,211,754	\$ 260,204	\$ 146,468	\$ -	\$ 26,158	\$ 20,187	\$ 875,694	88,621
Maine	127,234	\$ 959,396	\$ 541,754	\$ 126	\$ 45,924	\$ -	\$ 18,616	\$ 8,733	\$ 344,244	39,859
Maryland	437,762	\$ 2,688,111	\$ 1,228,854	\$ 5,299	\$ 364,342	\$ -	\$ 23,589	\$ 38,630	\$ 1,027,397	82,383
Massachusetts	379,772	\$ 2,593,152	\$ 1,159,009	\$ 5,712	\$ 209,261	\$ -	\$ 29,524	\$ 43,491	\$ 1,146,155	83,926
Michigan	658,469	\$ 3,753,563	\$ 1,983,451	\$ 17,517	\$ 232,514	\$ -	\$ 52,983	\$ 46,116	\$ 1,420,982	150,215
Minnesota	369,149	\$ 2,564,646	\$ 1,146,384	\$ 16,225	\$ 151,587	\$ -	\$ 83,322	\$ 30,815	\$ 1,136,313	115,827
Mississippi	220,389	\$ 1,657,042	\$ 776,679	\$ 36,478	\$ 100,467	\$ -	\$ 30,094	\$ 14,544	\$ 698,780	69,754
Missouri	494,346	\$ 3,440,223	\$ 1,651,755	\$ 79,828	\$ 209,426	\$ -	\$ 154,455	\$ 32,728	\$ 1,312,031	139,929
Montana	99,646	\$ 731,755	\$ 335,093	\$ 250	\$ 42,166	\$ -	\$ 8,088	\$ 7,950	\$ 338,208	35,966
Nebraska	143,375	\$ 1,136,146	\$ 557,741	\$ 9,147	\$ 70,254	\$ -	\$ 36,827	\$ 13,012	\$ 449,167	47,352
Nevada	228,027	\$ 1,780,651	\$ 776,443	\$ 50,831	\$ 108,908	\$ -	\$ 12,870	\$ 13,406	\$ 818,193	69,464
New Hampshire	113,660	\$ 674,052	\$ 311,022	\$ 3,744	\$ 58,392	\$ -	\$ 6,000	\$ 8,979	\$ 285,915	28,969
New Jersey	428,396	\$ 2,115,578	\$ 1,047,058	\$ 555	\$ 214,108	\$ -	\$ 18,716	\$ 51,045	\$ 784,096	77,128
New Mexico	171,528	\$ 1,450,002	\$ 794,229	\$ 11,767	\$ 79,524	\$ -	\$ 12,854	\$ 11,087	\$ 540,540	51,702
New York	892,221	\$ 6,123,810	\$ 2,396,837	\$ 30,504	\$ 548,240	\$ -	\$ 124,442	\$ 92,821	\$ 2,930,966	230,159
North Carolina	775,020	\$ 5,949,873	\$ 3,328,183	\$ 8,405	\$ 478,939	\$ -	\$ 93,726	\$ 53,403	\$ 1,987,216	214,278
North Dakota	57,395	\$ 367,003	\$ 171,165	\$ 3,970	\$ 25,528	\$ -	\$ 6,508	\$ 4,156	\$ 155,677	18,988
Ohio	866,481	\$ 7,504,281	\$ 2,235,023	\$ 21,382	\$ 324,969	\$ -	\$ 2,549,868	\$ 56,928	\$ 2,316,111	230,266
Oklahoma	337,571	\$ 2,934,748	\$ 1,823,983	\$ 4,905	\$ 155,650	\$ -	\$ 121,169	\$ 20,467	\$ 808,574	92,674

FY14 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY14 Summary of Expenditures by State
Expenditures in \$000s

State	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients **
Oregon	331,632	\$ 2,542,834	\$ 1,282,449	\$ 19,124	\$ 142,348	\$ -	\$ 35,597	\$ 23,413	\$ 1,039,903	99,502
Pennsylvania	939,069	\$ 5,260,391	\$ 2,432,807	\$ 19,992	\$ 376,417	\$ -	\$ 158,371	\$ 79,167	\$ 2,193,637	233,551
Rhode Island	71,966	\$ 529,503	\$ 232,604	\$ 3,355	\$ 40,498	\$ -	\$ 21,115	\$ 6,221	\$ 225,710	19,954
South Carolina	417,554	\$ 3,289,095	\$ 1,868,959	\$ 10,942	\$ 267,185	\$ -	\$ 65,216	\$ 31,415	\$ 1,045,378	127,365
South Dakota	72,030	\$ 619,864	\$ 238,175	\$ 3,531	\$ 31,787	\$ -	\$ 11,593	\$ 6,103	\$ 328,675	29,827
Tennessee	506,340	\$ 3,758,888	\$ 1,995,305	\$ 6,028	\$ 269,071	\$ -	\$ 63,217	\$ 32,085	\$ 1,393,181	140,625
Texas	1,680,418	\$ 15,394,005	\$ 7,282,260	\$ 28,798	\$ 1,357,830	\$ 2,046,206	\$ 223,667	\$ 110,141	\$ 4,345,103	446,303
Utah	151,719	\$ 1,029,344	\$ 433,073	\$ 2,156	\$ 120,457	\$ -	\$ 56,947	\$ 11,521	\$ 405,189	35,142
Vermont	48,602	\$ 295,362	\$ 135,803	\$ 1,560	\$ 20,321	\$ -	\$ 3,796	\$ 3,155	\$ 130,727	14,919
Virginia	781,388	\$ 5,251,707	\$ 2,729,280	\$ 21,218	\$ 931,880	\$ -	\$ 63,300	\$ 62,360	\$ 1,443,669	148,585
Washington	603,623	\$ 3,811,479	\$ 2,070,141	\$ 33,346	\$ 392,247	\$ -	\$ 71,074	\$ 41,739	\$ 1,202,932	124,006
West Virginia	167,355	\$ 1,826,167	\$ 722,958	\$ 9,927	\$ 49,784	\$ -	\$ 318,791	\$ 8,505	\$ 716,202	59,261
Wisconsin	413,723	\$ 2,665,107	\$ 1,142,091	\$ 11,984	\$ 143,544	\$ -	\$ 70,816	\$ 33,242	\$ 1,263,430	120,515
Wyoming	49,708	\$ 383,891	\$ 152,461	\$ 4,144	\$ 17,544	\$ -	\$ 1,623	\$ 2,710	\$ 205,410	18,730
Puerto Rico	93,240	\$ 1,563,237	\$ 816,544	\$ 17,830	\$ 65,064	\$ -	\$ 22,157	\$ 2,832	\$ 638,810	57,248
Guam	9,453	\$ 88,631	\$ 51,981	\$ -	\$ 15,389	\$ -	\$ -	\$ 832	\$ 20,430	2,584
Totals	21,894,286	\$ 161,228,849	\$ 75,265,436	\$ 1,535,617	\$ 13,680,866	\$ 2,046,206	\$ 7,601,823	\$ 1,674,631	\$ 59,424,269	5,829,315

Notes:

* Veteran population estimates, as of September 30, 2014, are produced by the VA Office of the Actuary (VetPop 2014).

Prior to FY 08, "Loan Guaranty" expenditures were included in the Education & Vocational Rehabilitation and Employment (E&VRE) programs. Currently, all "Loan Guaranty" expenditures are attributed to Travis County, TX, where all Loan Guaranty payments are processed. VA will continue to improve data collection for future GDX reports to better distribute loan expenditures at the state, county and congressional district levels.

** Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC).

Expenditure data sources: USASpending.gov for Compensation & Pension (C&P) and Education and Vocational Rehabilitation and Employment (EVRE) Benefits; Veterans Benefits Administration Insurance Center for the Insurance costs; the VA Financial Management System (FMS) for Construction, Medical Research, General Operating Expenses, and certain C&P and Readjustment data; and the Allocation Resource Center (ARC) for Medical Care costs.

1. Expenditures are rounded to the nearest thousand dollars. For example, \$500 to \$1,000 are rounded to \$1; \$0 to \$499 are rounded to \$0; and "\$ -" = 0 or no expenditures.

2. The Compensation & Pension expenditures include dollars for the following programs: veterans' compensation for service-connected disabilities; dependency and indemnity compensation for service-connected deaths; veterans' pension for non-service-connected disabilities; and burial and other benefits to veterans and their survivors.

3. Medical Care expenditures include dollars for medical services, medical administration, facility maintenance, educational support, research support, and other overhead items. Medical Care expenditures do not include dollars for construction or other non-medical support.

4. Medical Care expenditures are based on where patients live instead of where care is delivered.

5. A star symbol (*) in the Unique Patients column denotes that there were less than 10 Unique Patients.

FY14 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

**FY14 Summary of Expenditures by State
Expenditures in \$000s**

County/ Congressional District	Veteran Population*	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
BAKER	1,959	\$ 16,508	\$ 8,982	\$ -	\$ 207	\$ -	\$ -	\$ 62	\$ 7,256	871
BENTON	6,109	\$ 29,175	\$ 16,536	\$ -	\$ 4,288	\$ -	\$ -	\$ 471	\$ 7,880	1,202
CLACKAMAS	35,601	\$ 188,546	\$ 95,785	\$ -	\$ 12,427	\$ -	\$ -	\$ 2,318	\$ 78,016	7,455
CLATSOP	4,298	\$ 29,747	\$ 15,179	\$ -	\$ 1,375	\$ -	\$ -	\$ 739	\$ 12,454	1,196
COLUMBIA	6,048	\$ 40,816	\$ 20,425	\$ -	\$ 2,069	\$ -	\$ -	\$ 270	\$ 18,051	1,694
COOS	8,427	\$ 75,952	\$ 44,914	\$ -	\$ 1,819	\$ -	\$ -	\$ 368	\$ 28,851	2,852
CROOK	2,604	\$ 17,162	\$ 9,433	\$ -	\$ 498	\$ -	\$ -	\$ 31	\$ 7,199	1,064
CURRY	2,999	\$ 31,886	\$ 18,819	\$ -	\$ 252	\$ -	\$ -	\$ 97	\$ 12,718	1,306
DESCHUTES	15,343	\$ 96,373	\$ 54,113	\$ -	\$ 8,861	\$ -	\$ -	\$ 933	\$ 32,465	5,140
DOUGLAS	13,501	\$ 224,421	\$ 105,501	\$ 12,917	\$ 2,739	\$ -	\$ 849	\$ 675	\$ 101,738	7,009
GILLIAM	238	\$ 1,473	\$ 1,037	\$ -	\$ 1	\$ -	\$ -	\$ 1	\$ 433	80
GRANT	767	\$ 5,131	\$ 2,999	\$ -	\$ 60	\$ -	\$ -	\$ 59	\$ 2,013	297
HARNEY	910	\$ 5,913	\$ 3,177	\$ -	\$ 19	\$ -	\$ -	\$ 97	\$ 2,621	335
HOOD RIVER	1,672	\$ 9,896	\$ 5,450	\$ -	\$ 368	\$ -	\$ -	\$ 93	\$ 3,985	416
JACKSON	21,079	\$ 222,878	\$ 100,318	\$ 5,354	\$ 7,230	\$ -	\$ 2,967	\$ 1,663	\$ 105,346	8,814
JEFFERSON	2,212	\$ 15,134	\$ 9,800	\$ -	\$ 613	\$ -	\$ -	\$ 40	\$ 4,681	707
JOSEPHINE	9,759	\$ 89,711	\$ 53,234	\$ -	\$ 2,739	\$ -	\$ -	\$ 818	\$ 32,920	3,823
KLAMATH	6,966	\$ 65,767	\$ 41,764	\$ -	\$ 3,384	\$ -	\$ -	\$ 385	\$ 20,234	2,981
LAKE	906	\$ 8,312	\$ 5,345	\$ -	\$ 203	\$ -	\$ -	\$ 5	\$ 2,758	379
LANE	30,519	\$ 238,568	\$ 140,515	\$ -	\$ 15,363	\$ -	\$ -	\$ 2,252	\$ 80,438	9,953
LINCOLN	5,352	\$ 40,789	\$ 23,723	\$ -	\$ 700	\$ -	\$ -	\$ 291	\$ 16,076	1,801
LINN	12,248	\$ 87,642	\$ 51,727	\$ -	\$ 5,018	\$ -	\$ -	\$ 569	\$ 30,329	3,320
MALHEUR	2,472	\$ 14,167	\$ 6,485	\$ -	\$ 643	\$ -	\$ -	\$ 99	\$ 6,941	652
MARION	25,086	\$ 159,023	\$ 87,365	\$ -	\$ 9,706	\$ -	\$ -	\$ 2,134	\$ 59,817	6,038
MORROW	1,078	\$ 6,986	\$ 3,407	\$ -	\$ 108	\$ -	\$ -	\$ 495	\$ 2,976	321
MULTNOMAH	44,378	\$ 390,044	\$ 135,578	\$ 853	\$ 31,049	\$ -	\$ 31,781	\$ 4,555	\$ 186,229	12,494
POLK	7,521	\$ 44,240	\$ 23,696	\$ -	\$ 3,167	\$ -	\$ -	\$ 484	\$ 16,893	1,629
SHERMAN	287	\$ 1,726	\$ 931	\$ -	\$ 66	\$ -	\$ -	\$ 3	\$ 725	89
TILLAMOOK	2,499	\$ 22,292	\$ 13,052	\$ -	\$ 414	\$ -	\$ -	\$ 179	\$ 8,646	900
UMATILLA	6,073	\$ 46,997	\$ 24,013	\$ -	\$ 1,456	\$ -	\$ -	\$ 168	\$ 21,359	2,199
UNION	2,507	\$ 20,505	\$ 10,251	\$ -	\$ 1,074	\$ -	\$ -	\$ 196	\$ 8,983	1,035
WALLOWA	870	\$ 6,710	\$ 4,040	\$ -	\$ 47	\$ -	\$ -	\$ 68	\$ 2,555	351
WASCO	3,071	\$ 16,744	\$ 8,969	\$ -	\$ 510	\$ -	\$ -	\$ 82	\$ 7,184	866
WASHINGTON	36,207	\$ 218,316	\$ 106,769	\$ -	\$ 20,610	\$ -	\$ -	\$ 2,221	\$ 88,716	8,189
WHEELER	225	\$ 1,014	\$ 610	\$ -	\$ 1	\$ -	\$ -	\$ 2	\$ 402	74
YAMHILL	9,841	\$ 52,272	\$ 28,505	\$ -	\$ 3,265	\$ -	\$ -	\$ 489	\$ 20,013	1,970
OREGON (Totals)	331,632	\$ 2,542,834	\$ 1,282,449	\$ 19,124	\$ 142,348	\$ -	\$ 35,597	\$ 23,413	\$ 1,039,903	99,602

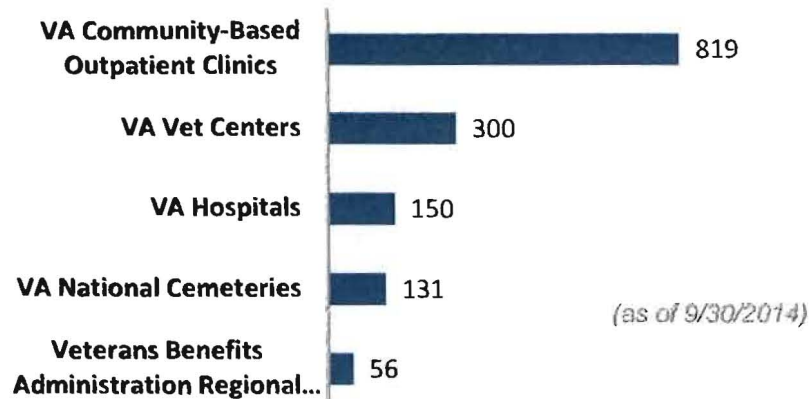
FY14 GEOGRAPHIC DISTRIBUTION OF VA EXPENDITURES (GDX)

FY14 Summary of Expenditures by State Expenditures in \$000s										
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CONG. DIST (01)	59,286	\$ 357,627	\$ 177,400	\$ -	\$ 28,816	\$ -	\$ -	\$ 4,301	\$ 147,110	13,784
CONG. DIST (02)	77,242	\$ 630,535	\$ 331,430	\$ 5,323	\$ 26,909	\$ -	\$ 2,967	\$ 5,041	\$ 258,866	28,943
CONG. DIST (03)	50,532	\$ 417,900	\$ 151,790	\$ 853	\$ 32,415	\$ -	\$ 31,781	\$ 4,491	\$ 196,571	13,591
CONG. DIST (04)	76,724	\$ 720,833	\$ 397,860	\$ 12,948	\$ 29,859	\$ -	\$ 849	\$ 4,653	\$ 274,662	27,003
CONG. DIST (05)	67,849	\$ 415,939	\$ 223,970	\$ -	\$ 24,349	\$ -	\$ -	\$ 4,927	\$ 162,693	16,181
OREGON (Totals)	331,632	\$ 2,542,834	\$ 1,282,449	\$ 19,124	\$ 142,348	\$ -	\$ 35,597	\$ 23,413	\$ 1,039,903	99,502
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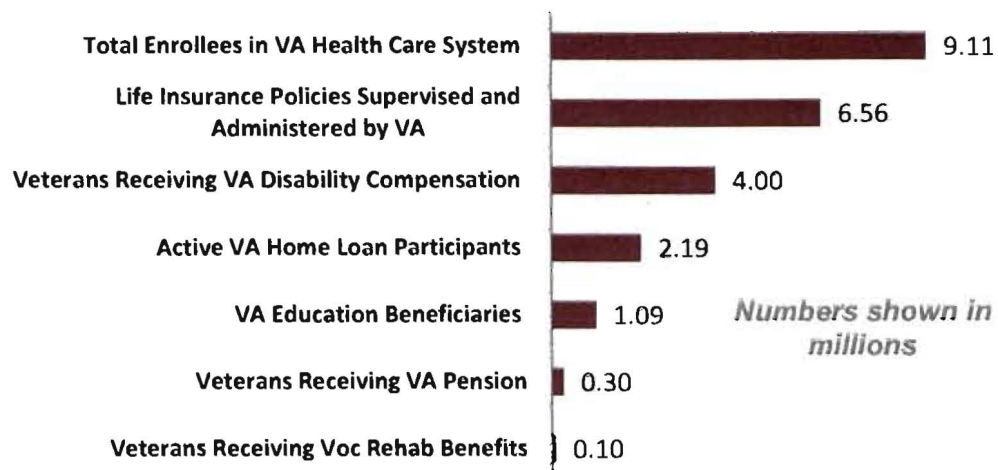
Department of Veterans Affairs Statistics at a Glance

(Updated 12/31/2014)

Number of VA Facilities

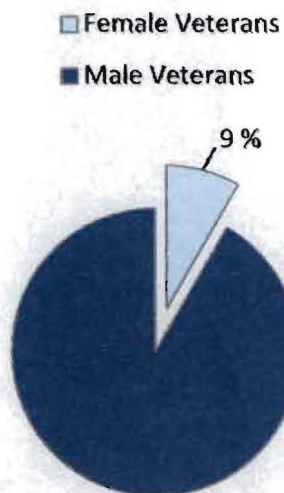


VA Benefits and Health Care Utilization



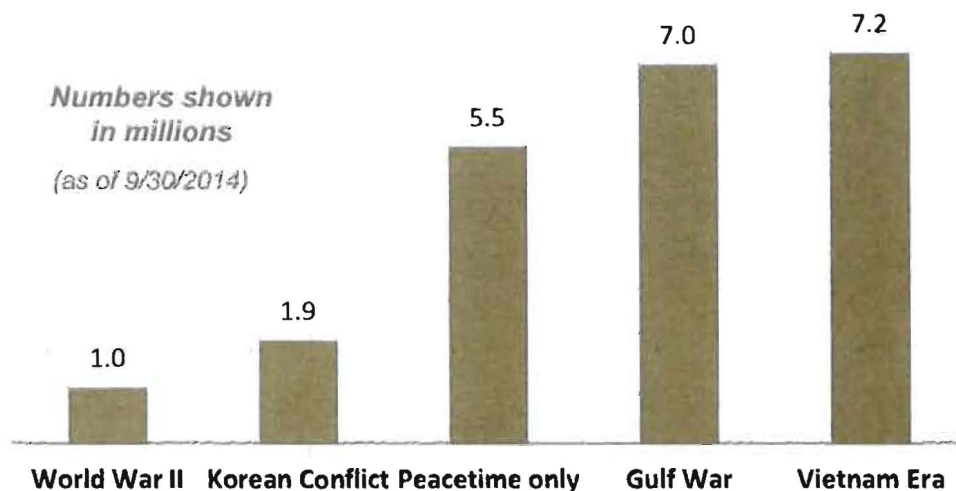
Projected Veteran Population

21,999,000



(as of 9/30/2014)

Numbers shown in millions
(as of 9/30/2014)



NOTE: Categories are not mutually exclusive. Veterans may serve in multiple periods.

Source: Department of Veterans Affairs, Office of the Actuary, Veteran Population Projection Model (VetPop) 2014; Veterans Benefits Administration; Veterans Health Administration, Office of the Assistant Deputy Under Secretary for Health for Policy and Planning.

Prepared February 2014





Trends in Veterans with a Service-Connected Disability: 1985 to 2014

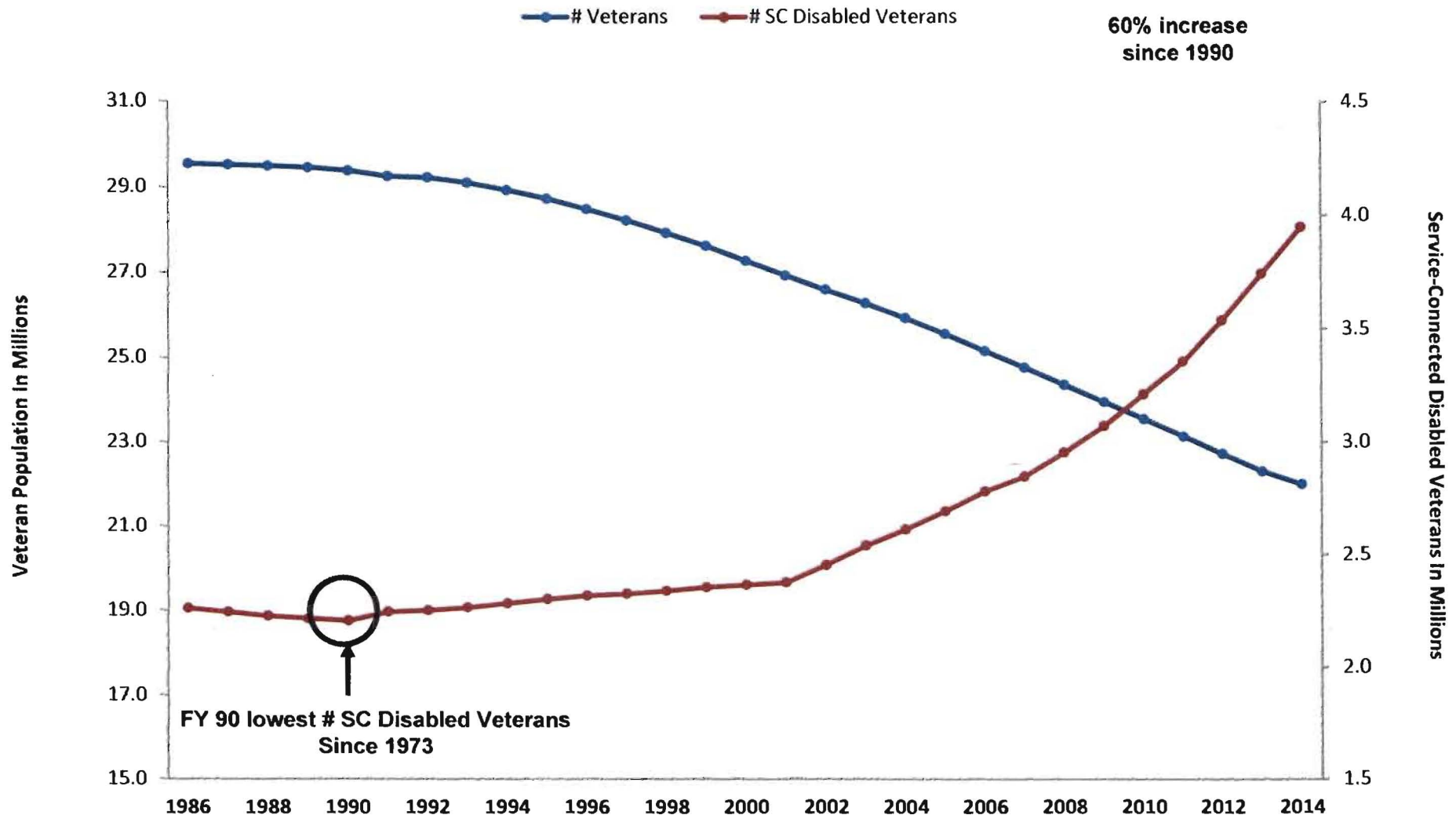
Prepared by the National Center for Veterans Analysis and Statistics

June 2015

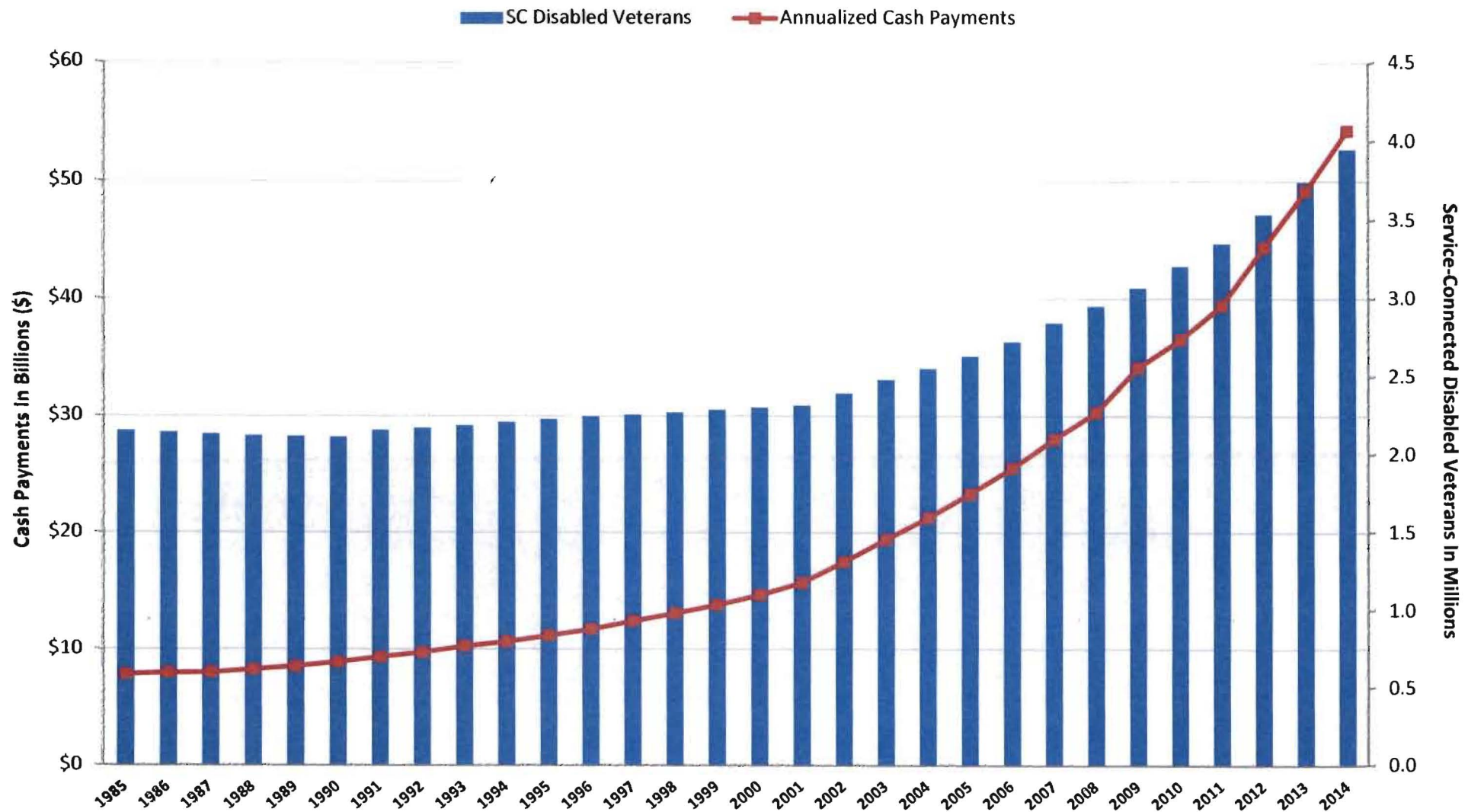
What is a service-connected disability?

- **"Service-connected"** means the disability was a result of disease or injury incurred or aggravated during active military service. These disabilities are evaluated according to the Department of Veterans Affairs' (VA's) Schedule for Rating Disabilities in Title 38, U.S. Code of Federal Regulations, Part 4.
- Service-connected disability ratings are graduated based on the degree of the Veteran's disability on a scale of 0 to 100 percent, in increments of 10 percent.
- Zero percent is a valid rating and is different than having no rating at all.

The Veteran population has been declining since 1986 while the number of Veterans with a service-connected disability has been on the rise.

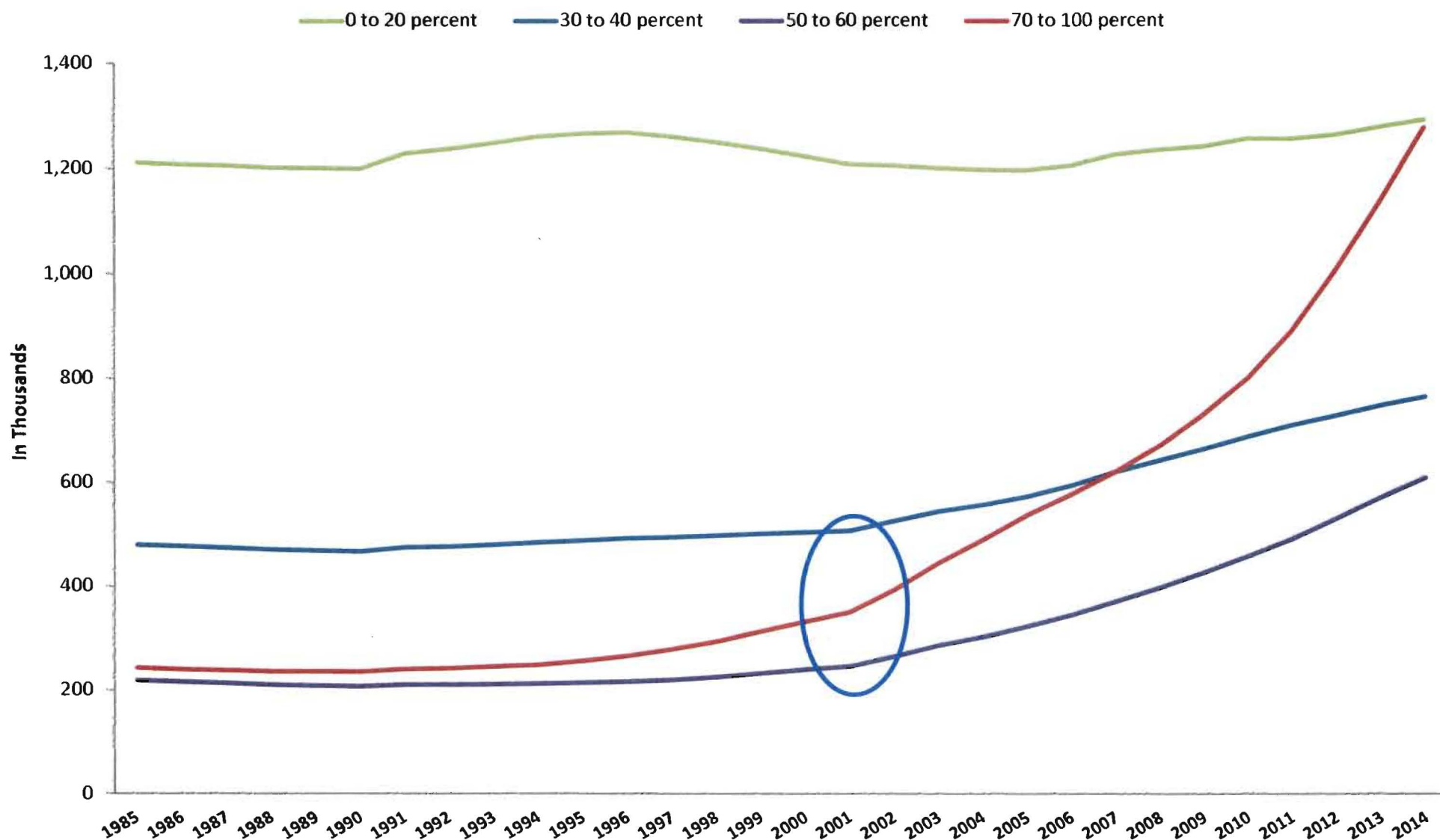


The rate of increase in cash payments is outpacing the growth in the number of Veterans with a service-connected disability.



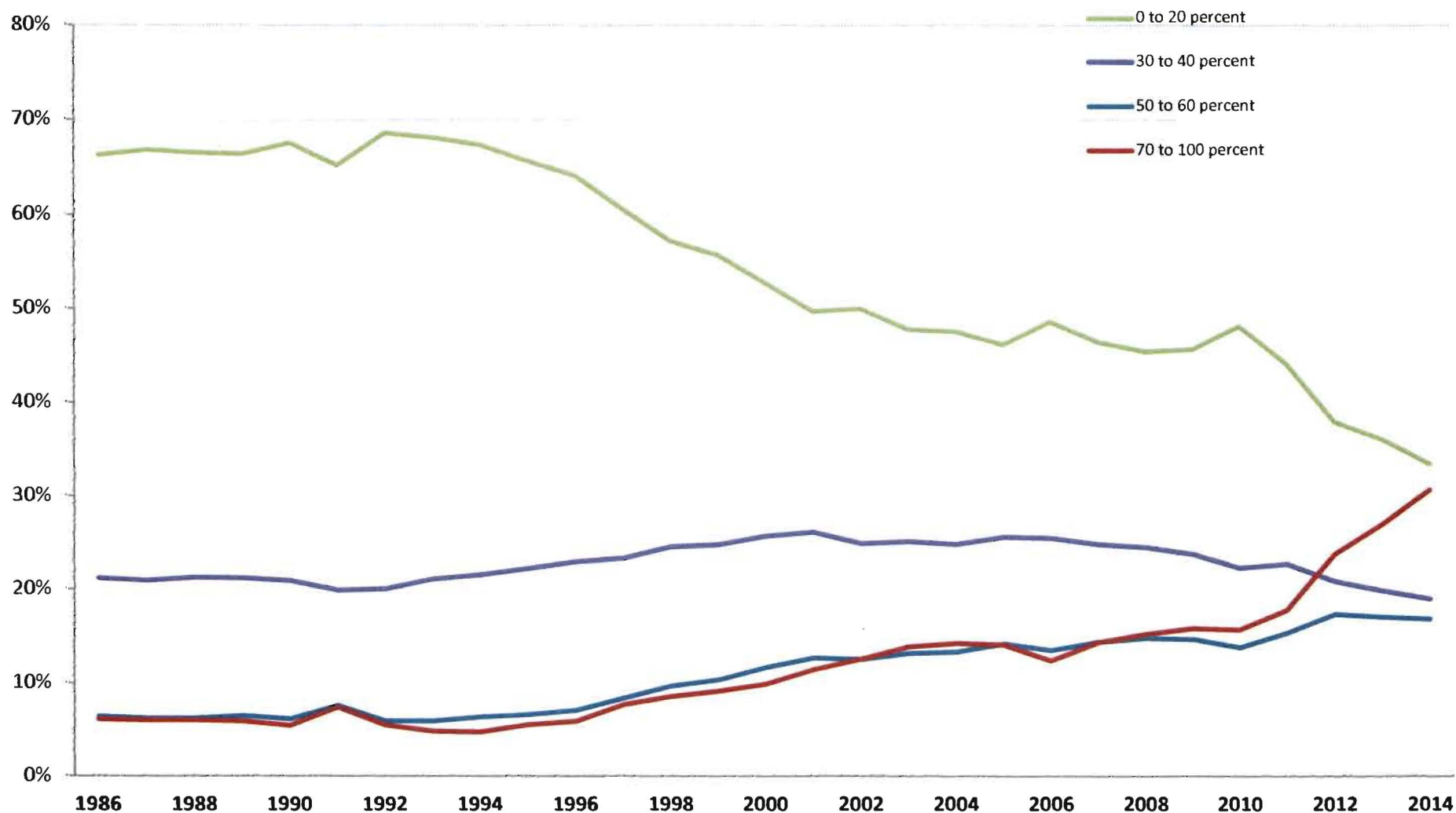
Source: Department of Veterans Affairs, Veterans Benefits Administration Annual Benefits Reports, 1985-2014.
Prepared by the National Center for Veterans Analysis and Statistics.

Growth in the number of Veterans with a service-connected disability is concentrated among those rated 50 percent or higher.



Source: Department of Veterans Affairs, Veterans Benefits Administration Annual Benefits Reports, 1985-2014.
Prepared by the National Center for Veterans Analysis and Statistics.

In recent fiscal years, Veterans granted with disable-compensation for the first time have received higher initial ratings compared with those who were granted disable-compensation in the late 1980s.



Source: Department of Veterans Affairs, Veterans Benefits Administration Annual Benefits Reports, 1985-2014.
Prepared by the National Center for Veterans Analysis and Statistics.

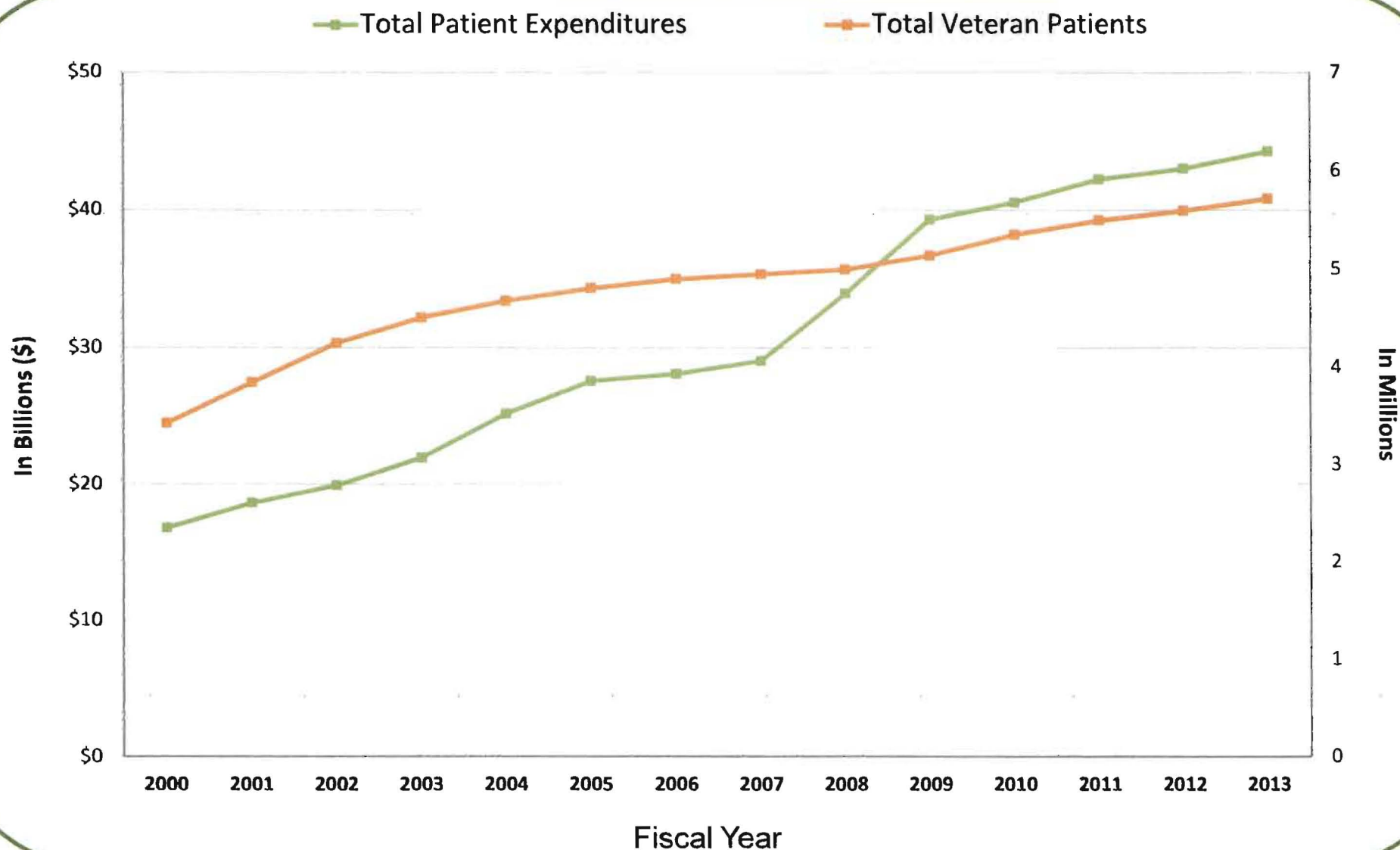


Trends in the Utilization of VA Programs and Services

Prepared by the National Center for Veterans Analysis and Statistics

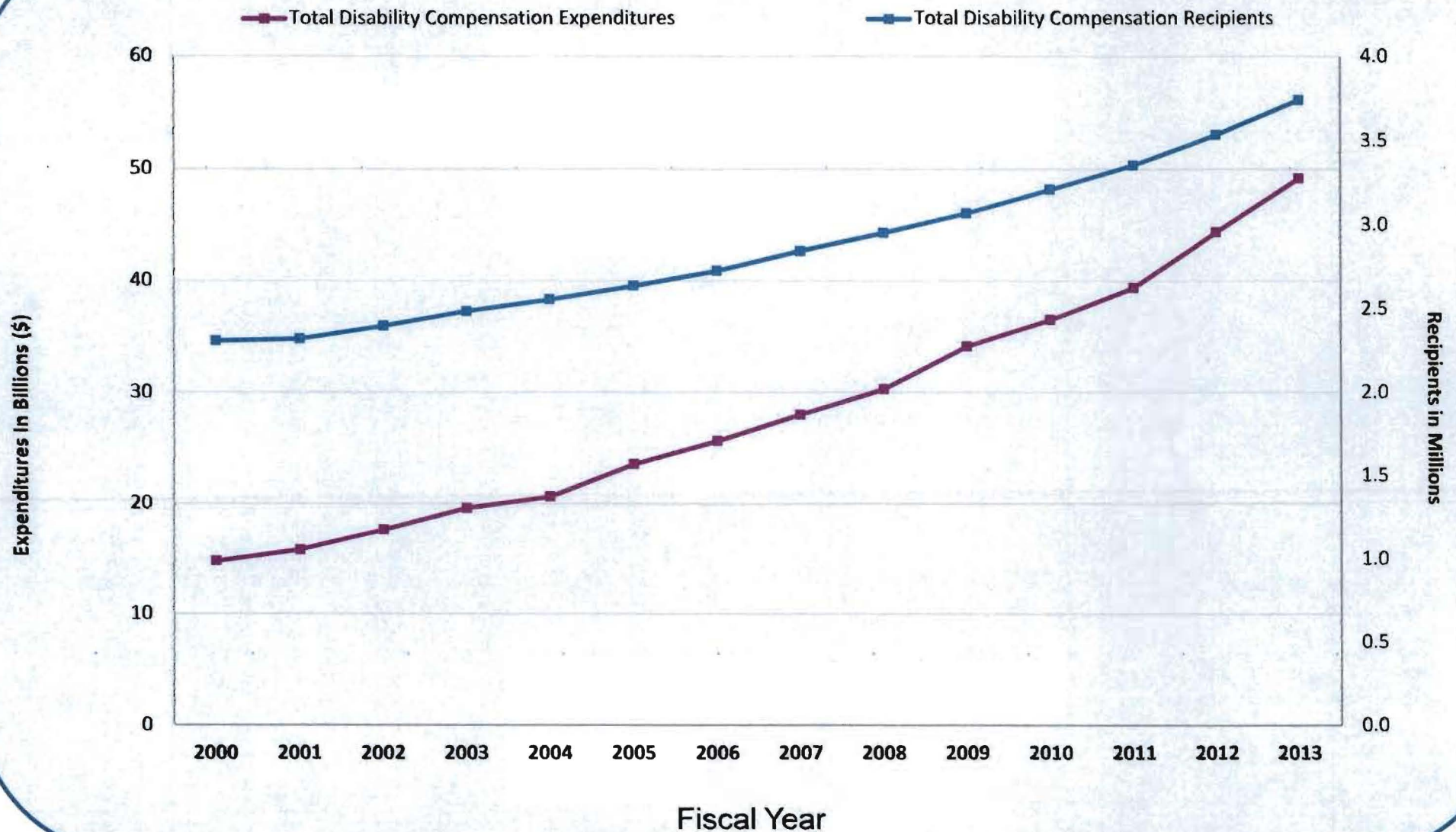
August 2014

VA Healthcare Patient Expenditures



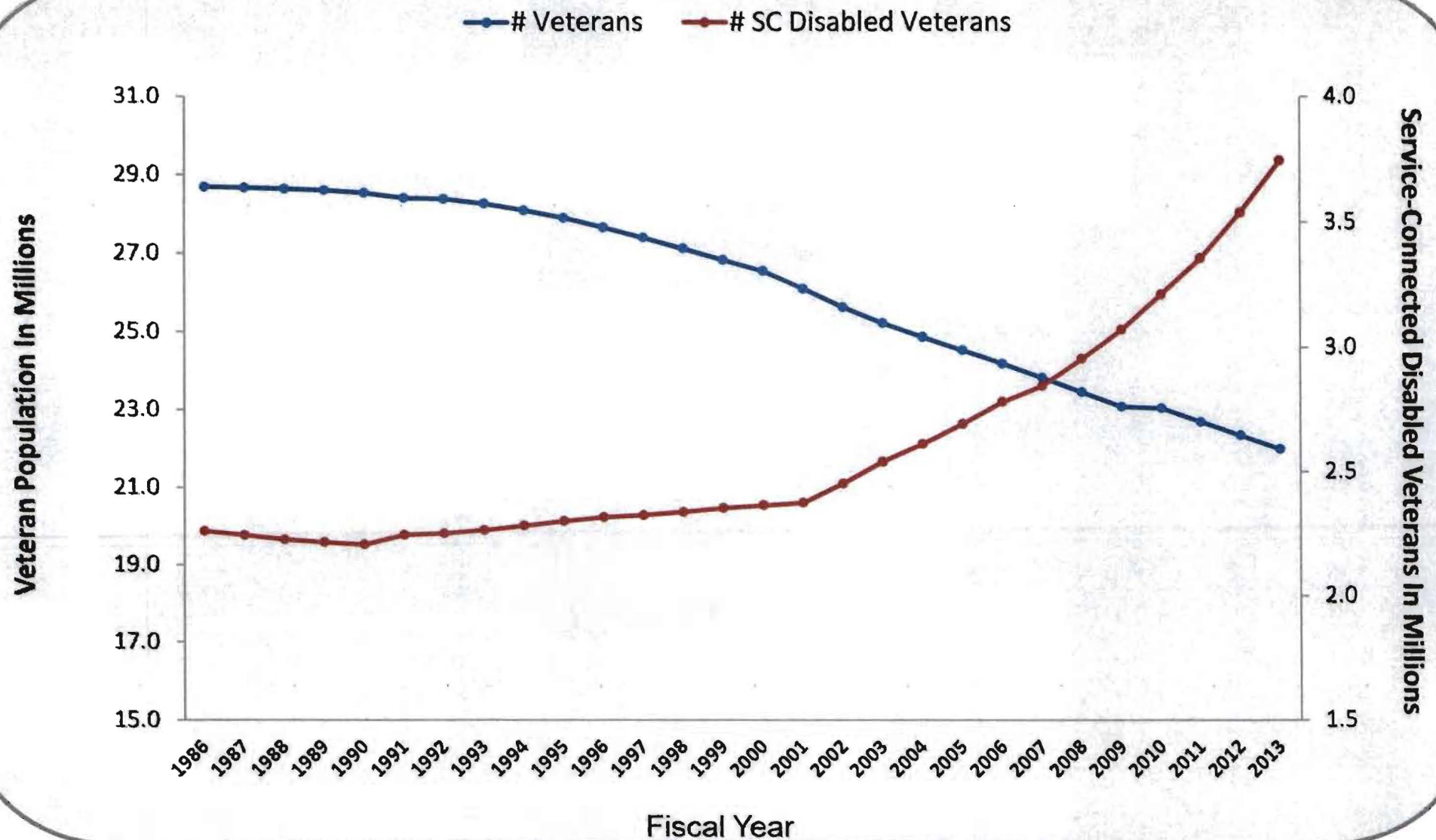
Source: Department of Veterans Affairs, Veterans Health Administration, Office of Policy and Planning, 2000 to 2013.
Prepared by the National Center for Veterans Analysis and Statistics.

VA Disability Compensation Expenditures



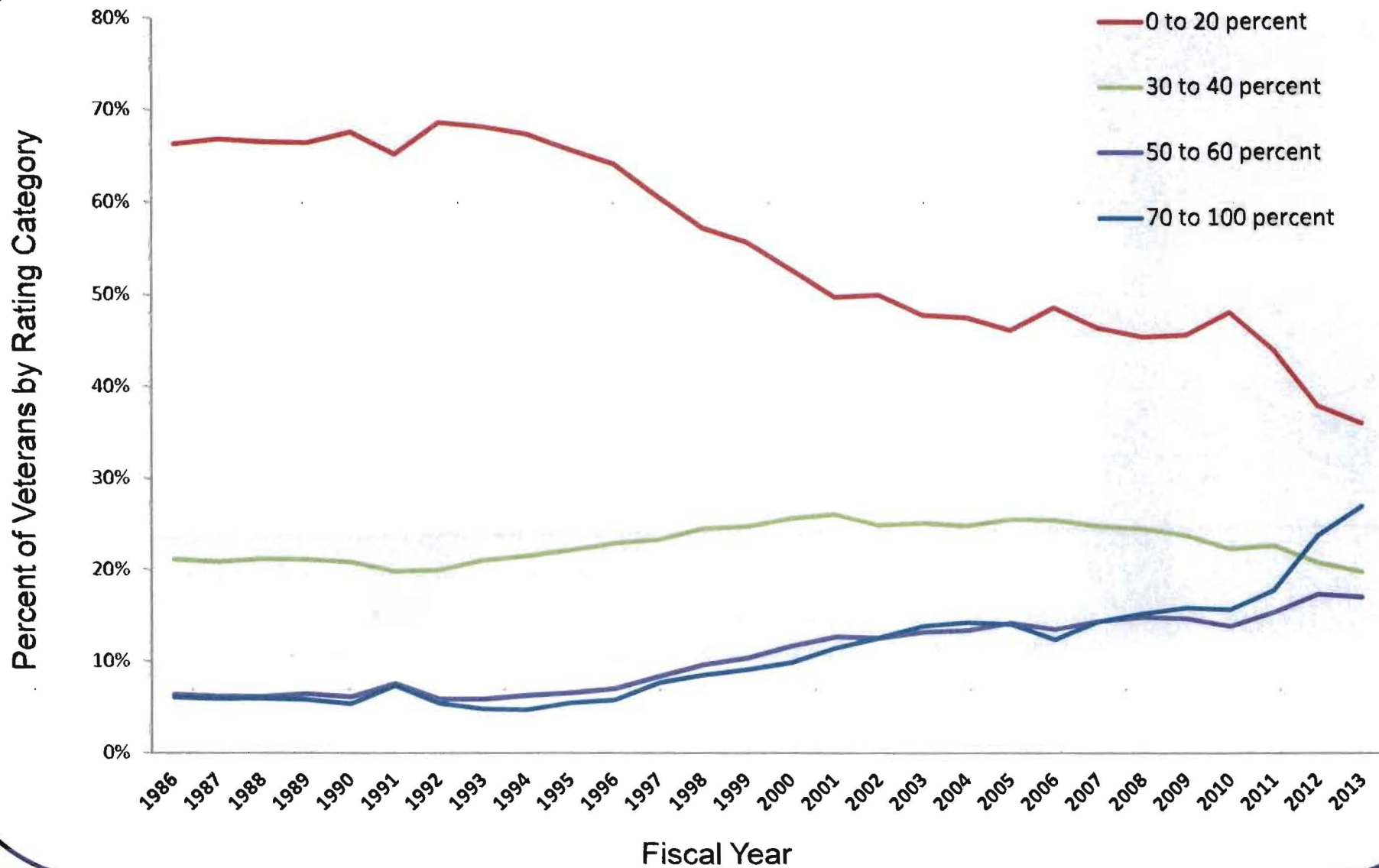
Source: Department of Veterans Affairs, Veterans Benefits Administration, Annual Benefits Reports, 2000 to 2013.
Prepared by the National Center for Veterans Analysis and Statistics.

Veterans With a Service-Connected Disability



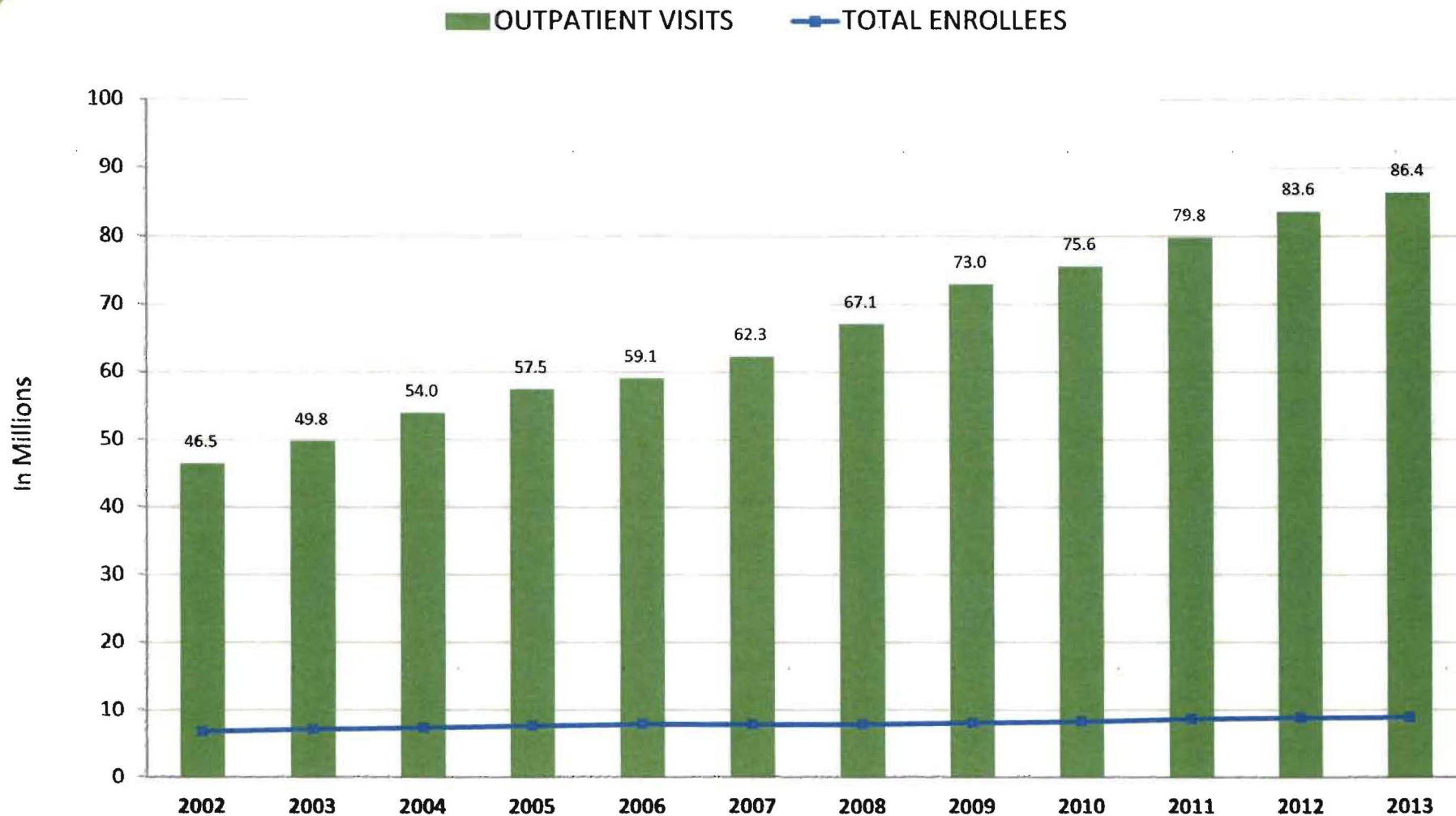
Source: Department of Veterans Affairs, Veterans Benefits Administration Annual Benefits Reports, 1986-2013; Office of Policy & Planning, Office of the Actuary, Veteran Population Projection Model (VetPop), 2007 and 2011. Prepared by the National Center for Veterans Analysis and Statistics.

Trends in Service-Connected Disability Ratings for Veterans Receiving Compensation for the First Time, by Fiscal Year



Source: Department of Veterans Affairs, Veterans Benefits Administration Annual Benefits Reports, 1986-2013.
Prepared by the National Center for Veterans Analysis and Statistics.

Trends in Healthcare Enrollees and Outpatient Visits



NOTE: Total Enrollees includes non-enrolled Veteran patients. Outpatient visits includes fee basis visits.

Source: Department of Veterans Affairs, Veterans Health Administration, Office of the Assistant Deputy Under Secretary for Health for Policy and Planning.

Prepared by the National Center for Veterans Analysis and Statistics.

1/21/2015

Ken,

I know I said this before, but the County handled this unfortunate incident and [REDACTED] honorably. We have all seen the flip side of that approach and the County's treatment of its people is one of the reasons I appreciate having the opportunity to work with you.

Thanks everyone!

Jeana C. Wines

Attorney at Law

Sather, Byerly & Holloway, LLP

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4/20/2015

Hi Ken and Erik,

I wanted to pass along this great feedback from our vocational counselor. They don't often get to see the system work out very well for the claimant and I know she was pleased with your efforts and flexibility. You should be proud that the County was able to assist a good employee in finding a new suitable position within the County. This also saved significant claim costs!

Jeana C. Wines

Attorney at Law

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Hello Colleen and Jeana, [REDACTED] has interviewed for and secured a new permanent position as a [REDACTED] with Deschutes County. It was a great group effort. Ken Harms was able to provide me feedback on [REDACTED] interviewing skills and we talked about prep for his interview. Eric Kropp and Ken Harms were so helpful with the wage negotiations. Martin Fisher, [REDACTED] attorney worked with me helping to keep [REDACTED] going forward as he became frustrated.

Adele Bostwick, CRC CCM

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