#### Office of the County Internal Auditor

# **Body and Auto Cameras**

Foundations in Place, Improved Oversight and Reporting Needed



# Background

## **Program Objectives**

- 1. Enhancing the public trust by preserving factual representations of deputy interactions with the community in the form of video and audio recordings
- 2. Promoting deputy safety
- 3. Recording certain activities and creating a visual and audio record to supplement a deputy's report



## Program Objectives (cont.)

- 4. Enhancing the deputy's ability to document and review statements and actions for accuracy and consistency for both internal reporting requirements and courtroom preparation and presentation
- 5. Preserving visual and audio information for use in current and future investigations
- 6. Providing an impartial measurement for selfcritique and field evaluation during deputy training



#### **Statistics**

Began May 2021

106 camera issued 18,866 recordings Q1 2025

2,191 evidence recordings Q1 2025

\$1 Million since 2021



# **Audit Objective**

Determine whether the body and auto camera program supports accountability, transparency, and the secure, effective use of recorded footage.

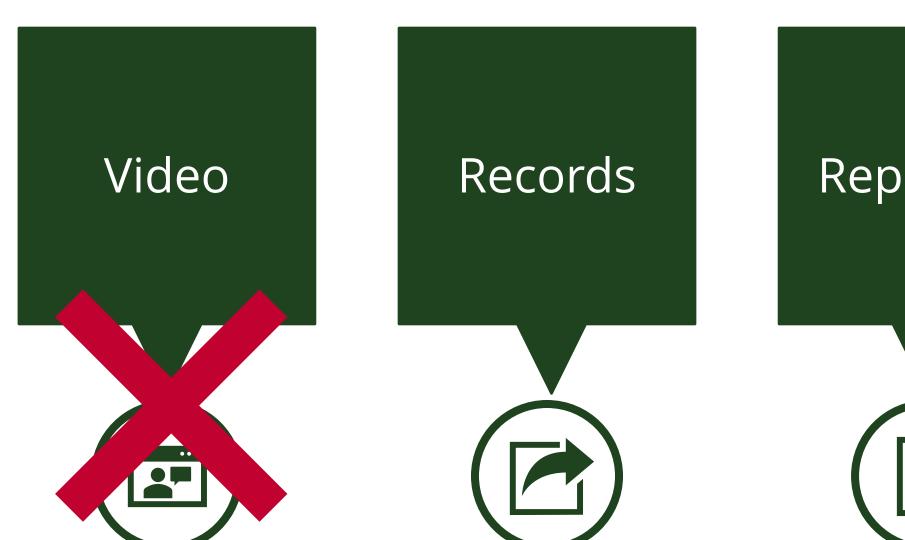


### Sub Objectives: Determine whether

- 1. Deputies properly record and categorize interactions.
- 2. Supervisors adequately monitor deputy recordings.
- 3. Staff appropriately and promptly respond to public record requests.
- 4. Footage is secure: It is reliable and available, and privacy is protected.
- 5. Staff share reporting about program outcomes with stakeholders.



### **Fieldwork**



Reporting





# Scope Impairment

#### No Conclusion: Recording



Improper camera use will reduce community trust and may limit evidence needed by prosecutors.



Office policy requires deputies to activate cameras during certain situations.



The Sheriff's Office denied auditor access to body camera footage.



Could not assess cause.



#### No Conclusion: Categorization



Improper categorization may result in footage not retained appropriately.



Office policy requires categorizing footage that could be used in prosecution or related to civil proceedings.



The Sheriff's Office denied auditor access to body camera footage.



Could not assess cause.



## **Findings and Recommendations**

# Reports Not Replicable, Evaluative, Or Published



Reporting builds trust and helps to spot areas for improvement.



Police Executive Research Forum: Statistics should be publicly released.



In-house reports are a good first step but do not provide for trust and transparency.



Reporting was not replicable, evaluative, public, and did not include a way to identify whether deputies did not turn on cameras.



#### Recommendations

Agree

Save copies of point-in-time reports used during camera program reviews to document evidence used.

Accept Risk Publish results of camera program reviews so information is available to the public.



Include a review of dispatched calls in camera program reporting methodology.





# **Supervisors Not Consistently Reviewing Footage**



Without supervision, deputies may be more likely to not record footage or to categorize it improperly.



Sheriff's Office policy requires sergeants to review two randomly selected videos from each direct report each quarter.



Of the 62 deputies who uploaded footage, 26 (42 percent) had fewer than two reviews.



A requirement to document reviews would increase confidence that reviews were taking place according to policy



#### Recommendations

Develop a system to document sergeant review of footage.





# Record Requests Fulfilled, but Tracking Incomplete



It is essential to follow guidelines because public access adds transparency but also risks privacy.



Policies include timelines for response, communication about exempt records, and fee calculation.



Office complied with policy, but results would be more reliable with better tracking.

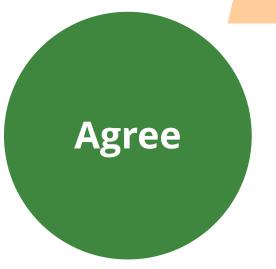


No information system to track requests.



#### Recommendations

Continue with plans to implement new software to track public records requests.





## **Information Security Controls Fell Short**



Information security controls are essential for ensuring that privacy is protected and that data are reliable and available.



Federal government requirements for criminal justice information systems include controls to limit system access and identify users.



Controls fell short in password requirements, lockouts, and account set-up. User roles established but no monitoring.



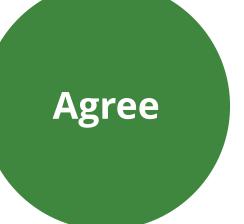
No policies and procedures specific to body camera system.



#### Recommendations

Develop policies and procedures for the camera footage information system.

Develop and use reports that allow for user role and access monitoring.





### **Questions and Comments?**

# Complete the Survey!

