



# Deschutes County 9-1-1 Service District User Board Meeting Minutes

**Date & Time:** Tuesday, February 16, 2016 at 1000 hours

**Location:** Deschutes County 9-1-1, 20355 Poe Sholes Drive, #300, Bend

**Attendees:** Tony DeBone, Tom Anderson, Steve Reinke, Sara Crosswhite, Rick Silbaugh, Tim Beuschlein, Kim Morse, Nanette Howard, Dave Tarbet, Marc Mills, Denney Kelley, Shane Nelson, Erik Utter, Roger Johnson, Tom Fay, Larry Langston, Paul Kansky, Jim Porter, Larry Fulkerson, Cari Elliston, Beth Casper, Ken Vaughan, Jonathon Spring, Ruben Rokosh.

**1. Call to order and introductions** – Steve Reinke, Director

**2. Approval of User Board meeting minutes**

Roger Johnson moved to approve the January 19, 2016 meeting minutes; Shane Nelson seconded; motion carried.

**3. Public comment** - None

**4. Staff reports**

Steve Reinke advised at 10 a.m. on Wednesday, February 17<sup>th</sup>, the Board of County Commissioners will hold a public hearing to place the permanent tax levy measure on the ballot and encouraged anyone interested to attend and provide testimony. He noted Larry Fulkerson would be in attendance. He added that when the measure is placed on the ballot, advocacy must be replaced with only providing information, but he hopes a PAC will form after the measure is certified for the ballot. Tony DeBone said he would be available to discuss and advocate for the levy with anyone.

Steve Reinke said he is working with the state Department of Justice (DOJ) on a radio system intergovernmental agreement (IGA). He reported the DOJ had a few minor comments. Once agreements with the DOJ and Harris are executed, the project will move forward. He expects the new system to be operational in October and construction of District sites will begin in the next few weeks.

Tim Beuschlein said the radio console equipment in the dispatch center needs to be replaced. The timeline is to receive equipment in April; install in May or June; start additional site work in June or July; and go online in October. The last 30 days have been rough for the current system after a power failure on Wampus Butte in January. Those issues have hopefully been resolved with Bend Broadband.

Steve Reinke reported a press release and media event for PulsePoint received favorable media coverage from several outlets. He further reported the 9-1-1 phone system is being replaced with a planned installation date of June 15, 2016. The District plans to contract with Noble 9-1-1, a company comprised of former CenturyLink 9-1-1 specialists, who will install and maintain an Intrado system. Intrado is one of two providers approved for reimbursement by the State 9-1-1 Program Office, so bidding is not required.

Sara Crosswhite said Everbridge will provide user training Wednesday, February 24<sup>th</sup>, and invited interested parties to attend. Dispatchers attended a recent active shooter training and appreciated being included. Also, two staff members spent time in Harney County assisting with a major, ongoing incident.

On behalf of Megan Craig, Sara Crosswhite advised two trainees had resigned. Interviews will be conducted next week to fill those positions. Steve Reinke said efforts are being made to reach a broader audience of potential applicants using social media and a simplified test registration and application process.

Rick Silbaugh advised 29 applications have been received for the vacant Public Safety Systems Specialist position. He will be able to address more ongoing issues once a new person is hired.

Steve Reinke announced the consultant for the CAD/RMS integration project will be here this Friday, February 19<sup>th</sup> for a kick-off meeting.

#### **5. FY 2017 preliminary budget discussion**

Steve Reinke advised that the District's FY2017 budgets will be reviewed with the Board at the March meeting. The Board indicated they were comfortable with the budget narrative and goals included in the Board package.

#### **6. Radio system governance**

Steve Reinke advised a meeting had been held this morning and announced another meeting is scheduled for next Thursday at 8:00 a.m. to determine the next steps to take for an IGA. The goal is to have a final IGA completed in the next few weeks.

#### **7. Other items or good of the order**

Larry Langston advised the national survival rate for witnessed cardiac arrests is 20% and noted Bend, for the second year in a row, had a 50% save rate. He commended 9-1-1 and law enforcement field units for their help in achieving such a high success rate.

#### **8. Adjournment**

The next scheduled 9-1-1 User Board meeting is Tuesday, March 15, 2016, at 1000 hours at Deschutes County 9-1-1.

Minutes respectfully submitted by Steve Reinke and Nanette Howard.