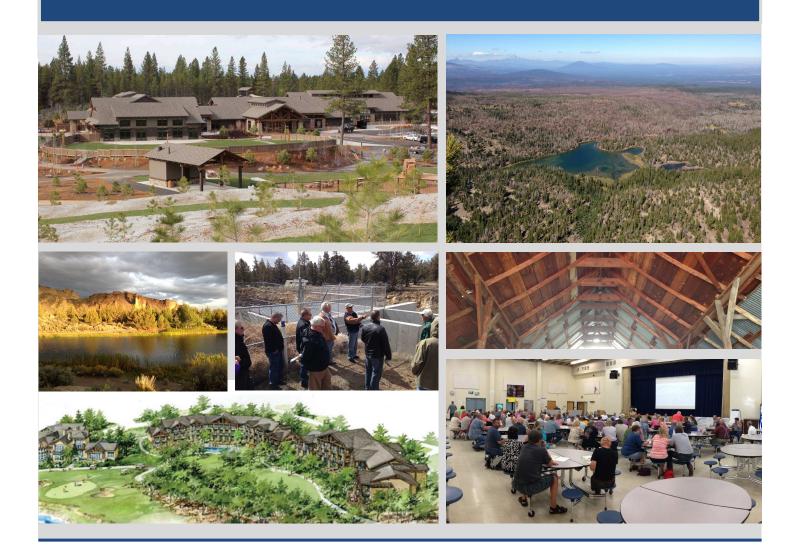
Community Development Department Annual Report & Work Plan



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Adopted June 23, 2014



COMMISSIONS, COMMITTEES & HEARINGS OFFICERS

DESCHUTES COUNTY PLANNING COMMISSIONERS

DESCHUTES COUNTY HISTORIC LANDMARKS COMMISSIONERS Hugh Palcic + At Large (Vice Chair) Ed Criss + South County Matt Lisignoli + Redmond James Powell + Bend Steve Swisher + Sisters Todd Turner + Bend

Christen Brown ♦ At Large (Chair)

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DESCHUTES COUNTY HEARINGS OFFICERS

DESCHUTES COUNTY BICYCLE & PEDESTRIAN ADVISORY COMMITTEE Cheryl Howard & Chairperson Kevin Tanski & Secretary Mary Barron Bill Braly Pam Hardy Phyllis Lewis Matt Martin Rick Root Jim Stone

Karen Green

Ken Helm



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EXCERPT FROM THE BOARD OF COUNTY COMMISSIONERS 2014-2015 GOALS AND OBJECTIVES:

Safe Communities

Protect the community through planning, preparedness and coordinated public safety services

- Facilitate collaborative planning among County and community partners to enhance emergency preparedness.
- Facilitate collaborative planning on County-wide communications and infrastructure.

Healthy People

Enhance and protect the health and well being of the community through advocacy, education and services

- Consider population health, wellness, safety and multi-modal connectivity in the design and implementation of infrastructure.
- Assess, preserve, promote and protect the basic health and wellness of residents.

Robust Economy

Promote policies and actions that simulate economic vitality

- Partner with organizations that stimulate economic vitality.
- Provide cost-efficient and innovative infrastructure that supports local economic opportunities and livable communities.
- Support land use policies that promote beneficial utilization of othe land for economic growth.
- Support beneficial management and access policies of publicly owned natural resources to promote tourism and recreational activities.
- Pursue interjurisdictional and interdepartmental cooperation to enhance service delivery and the cost effectiveness of public services.

Management of Natural Resources

Promote environmental stewardship through assessment, advocacy and collaboration

- Partner with community members and appropriate agencies to preserve and protect South County's water resources.
- Support healthy and sustainable forest and public land management practices and oversight.
- Enhance and protect air, land and water resources.



Effective Service Delivery

Maintain confidence in Deschutes County through sound fiscal management and responsiveness to the public

- Continue to provide opportunities for public engagement with Deschutes County government.
- Provide support to County operations to ensure cost effective and efficient delivery of services to the public.
- Support employee development, productivity and job satisfaction.
- Support and promote Deschutes County Customer Service "Every Time" standards.

INTRODUCTION CDD Mission Statement The Community Development Department facilitates orderly growth and development in Deschutes County through coordinated programs of Planning Environmental Soils Building

Deschutes County through coordinated programs of Planning, Environmental Soils, Building Safety, Code Enforcement, education and services to the public.

This Annual Report highlights the Community Development Department's 2013 accomplishments, the work plan for Fiscal Year 2014-15, and implements the Board's goals and objectives. CDD provides satellite office coverage in Redmond, La Pine and Sisters, as well as services at the main office in Bend. The Department consists of divisions and programs as listed below which provide coordinated planning and development services.

Coordinated Services Building Safety Environmental Soils Planning Division Code Enforcement

Geographic Information Systems



Main Office 117 NW Lafayette Ave. Bend, OR 97701 Mon., Tues., Thurs., Fri. 8-5, Wed. 9-5

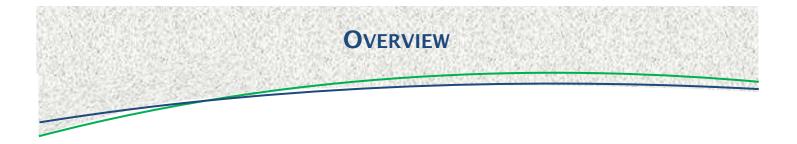


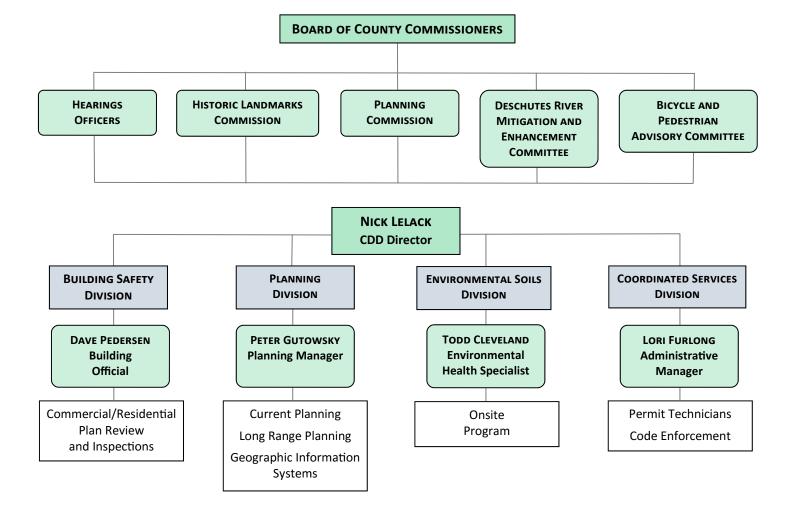
Deschutes County Fair & Expo 3800 SW Airport Way Redmond, OR 97756 Thursday 8:00-4:30



South County Services Center 51340 Highway 97 S. La Pine, OR 97739 Tuesday 8-4 (Moving to La Pine City Hall)

*Building Services are provided at Sisters City Hall.





Budget Summary	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015 (Proposed)
Resources	4,292,013	4,476,213	4,457,366	4,914,977	6,230,219
Requirements	4,160,237	4,476,213	4,457,366	4,914,977	6,230,219

Full Time Equivalents	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
Community Development	32.50	28.60	28.60	29.00	32.00

COMMUNITY DEVELOPMENT DEPARTMENT GOALS

SUMMARY

This section applies to all Community Development Department (CDD) Divisions and programs.

This plan was developed through Planning Commission, Historic Landmarks Commission and Board of County Commissioner (BOCC) work sessions and public hearings, stakeholder meetings, and input from the general public. It includes action items carried over from prior years, ongoing responsibilities and requirements, new projects, compliance measures, and more.

CDD's Work Plan Objectives for FY 14-15 aim to:

- 1. Implement the BOCC's FY 14-15 Goals and Objectives.
- 2. Employ the County's Customer Service Standards: "Every Time Standards" Goals:
 - We respond in a timely and courteous manner, identifying customer needs and striving for solutions (response).
 - We set honest and realistic expectations to achieve optimum results (expectations).
 - We provide knowledgeable, timely, professional, respectful service (professionalism).
 - We take ownership of our customer's needs and follow through (follow through).
 - We value our customers and approach them with an open mind (service).
- 3. Carry out CDD's mission statement.
- 4. Partner, coordinate and cooperate with our partner organizations in the public, private and non-profit sectors and citizens to implement this Work Plan.
- 5. Maintain updated intergovernmental agreements and contracts with cities, vendors, Hearings Officers, and others.
- 6. Promote robust public engagement that informs, involves, and empowers people and communities, including maintaining and enhancing cooperative relationships and open dialogue with stakeholder organizations.

COMMUNITY DEVELOPMENT DEPARTMENT GOALS, CONTINUED

SIGNIFICANT ISSUES

1. Maintain high customer service levels with increasing development activity in the rural county and in the cities of La Pine, Sisters, Redmond, and Lake and Klamath counties while: (1) sustaining appropriate staffing levels across all divisions and programs; (2) completing the replacement of aging vehicles and technology; and (3) providing training for existing and new staff on regular updates to Accela and related technologies and equipment.

2. Develop and Adopt a 5-Year Strategic Plan

FIVE-YEAR STRATEGIC PLAN CDD will develop its first 5-Year Strategic Plan in FY 14-15. This process started in FY 13-14 with staff creating a Draft Strategic Plan Framework (below). The CDD Strategic Plan will carry out the department's Work Plan Objectives (above) and guide decisions over the next five years. The Strategic Plan will be updated on a regular basis. As such, we are committed to revisiting the Strategic Plan annually to refine the alignment of the priorities of the plan with the BOCC's goals and objectives, fiscal realities, and our customers' priorities.

> We intend to learn what works and what needs to be improved, so that the plan will remain relevant and continue to provide direction over time. We continue to welcome everyone's input on the delivery of this plan and the services our department provides.

DRAFT STRATEGIC PLAN FRAMEWORK

- Financial Plan. Develop 5-year financial and permit projections with experts, stakeholders, and the BOCC as the basis for creating a financial plan to make sound financial management decisions and build CDD's long-term fiscal strength.
 - 2. Human Resources/Succession Plan/Organizational Culture. The Human Resources element will also address how to empower our department's most valuable asset, our employees. Develop and implement a succession plan to sustain high levels of customer service and efficient operations during transitional periods caused by several senior level retirements. Establish strategies to support and foster an outstanding organizational culture.
 - **3. Facilities Plan.** Coordinate with the Property and Facilities Department, stakeholders, the BOCC and others to conduct a high level evaluation of CDD's existing and potential facilities, including locations and hours of operation where one-stop shared development services shops are provided such as the Sisters and La Pine City Halls, and identify whether improvements may be necessary over the planning period.

COMMUNITY DEVELOPMENT DEPARTMENT GOALS, CONTINUED

- 4. Shared Services, Contracts, and Partnerships. Inventory and evaluate, if necessary, all existing shared services (i.e., Intergovernmental Agreements, Joint Management Agreements), contracts (i.e., Hearings Officers, on-call staff), and partnerships (i.e., one-stop shop at the City of La Pine); and explore additional opportunities to provide services that benefit our customers in a cost-effective, efficient manner.
- **5. Operations Plan.** Create a plan for CDD's operations with appropriate policies where applicable to address the following:
 - a. Technology
 - b. Vehicles
 - c. Communications
 - d. Procedures, protocols, and manuals
- **6. Environmental Sustainability Plan.** Evaluate and identify opportunities to exercise cost-effective environmental sustainability in our facilities and operations.

COORDINATED SERVICES

OVERVIEW

The Coordinated Services Division provides service to customers at the main office in Bend, as well as at satellite offices in Redmond and La Pine. The Division consists of six permit technicians and two code enforcement technicians. The goals of the Division are to ensure minimal wait times, provide accurate information to the public, and ensure the efficient operation of the front counter. Staff also perform basic building plan reviews and addressing in the rural county and City of Redmond under contract.

ACCOMPLISHMENTS



- Developed, coordinated and facilitated the adoption of intergovernmental agreements and contracts with the state, software vendor, cities, and the County's IT and Legal Departments to install the State of Oregon's ePermitting software program, Accela Automation.
- Coordinated and installed Accela Automation for the Building, Environmental Soils, Planning, and Coordinated Services/Code Enforcement Divisions, and for the cities of Redmond (Planning and Building Divisions) and Sisters (Building Division).
- Organized and trained all County CDD staff, Redmond and Sisters staff, and customers to implement and efficiently use Accela. Provided training courses for licensed professionals in conjunction with Central Oregon Builders Association and the State of Oregon on Accela and ePermitting. Much of this training will be ongoing.
- Converted credit card machines to virtual merchant devices for credit card transactions.
- Trained and coordinated with City of Sister's staff on processing building permit applications, estimating and calculating fees, and ensuring the appropriate permits are issued.
- Completed the database cleanup project (carried over from prior years).
- In coordination with GIS and IT, Coordinated Services continued to assess equipment used by all CDD staff to ensure that operational needs were met. The team developed project list that will enhance service, staff efficiency and communications. Projects included: (1) providing tablets to building and environmental health inspectors and code enforcement technicians in the field to provide real-time inspection results; making data available to inspectors in the field; and improving communication and

COORDINATED SERVICES, CONTINUED

WORK PLAN

photography tools; (2) providing linkages to historical documents where parcel numbers have changed; (3) creating new types of online permit applications; and (4) reviewing business processes and procedures and making several adjustments to accommodate and fully utilize Accela.

- Train staff in Administration and Crystal Reports as part of the contract with the Accela vendor. This training will allow staff to create custom reports and perform changes in the system to fees, workflows and create new record types saving CDD money by not contracting for these services.
 - Continue to lead, facilitate and/or participate in training all County, Sisters, and Redmond staff and user groups on Accela.
 - Continue to coordinate public outreach and education on Accela and all related elements to increase customer use of epermitting, and encourage submittal of applications for all participating jurisdictions at any participating Community Development Department.
 - Serve on Statewide epermitting committee, participate in national Accela conference, and pursue other actions to ensure Accela meets Deschutes County's needs.
 - Perform addressing duties in rural Deschutes County and for the City of Redmond.
 - Create a one-stop development services shop for Southern Deschutes County with the City of La Pine at City Hall, and explore opportunities with the City of Redmond.



OVERVIEW

The Code Enforcement program consists of two Code Enforcement technicians (2 FTE in 2013-2014) plus volunteers, supported by a law enforcement technician from the Sheriff's Department, management and the operating divisions. Code Enforcement is responsible for investigating code violation complaints associated with building, land use, onsite wastewater disposal and solid waste codes, with the overriding goal of achieving voluntary compliance. If necessary, Code Enforcement may issue citations for prosecution in circuit court or before a Code Enforcement hearings officer.

ACCOMPLISHMENTS

Code Enforcement staff successfully resolved 264 cases in 2013.

	Cases Opened	New Proactive Cases	Total New Cases	Percent Change			Total Cases Closed	30 Days	60 Days	180 Days	360 Days
2011	181	7	188	(16%)		2011	197	10%	22%	50%	77%
2012	252	24	276	47%		2012	257	13%	26%	62%	77%
2013	241	13	254	(8%)		2013	264	8%	21%	64%	86%
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			2011 2012	Voluntary	Warning	Citatio		%			

- The number of new Code Enforcement cases increased 8% in Year 2013. Accommodating this increase, staff maintained consistency in case turnaround times and achieved an 86% voluntary compliance rate.
- Utilization of volunteers in the proactive code enforcement program was very successful. Work performed by volunteers directly enhanced productivity and efficiency.
- Coordinating with the County Weeds Program Specialist, staff extended proactive enforcement program focus to include identification of noxious weed-infested property.



- The Code Enforcement Volunteers conducted site visits to all manufactured dwelling and recreational vehicle parks in the rural County. The purpose was to ascertain the level of compliance with the approved number of spaces and types of units. Over the years, many parks have added spaces without planning, building or septic approval and this survey was intended to document the current numbers. Staff will then determine if proactive enforcement might be applicable.
- Developed draft Code Enforcement Procedures Manual Update in coordination with County Legal Counsel; conducted BOCC work session on the draft Manual Update; and prepared for BOCC public hearings on the Manual Update in Summer 2014.

WORK PLAN

Ongoing Projects:

• Complete the update of the Code Enforcement procedures manual, including revising sections to reflect current practices, deleting those sections which are no longer appropriate, and adding provisions for updated objectives. One discussion item will be a review of the policy on accepting anonymous complaints.

The BOCC will consider adoption of the updated manual after conducting public hearings.

- Continue proactive efforts in investigation of illegal second dwellings, review temporary use permits, and follow up on replacement dwellings.
- Continue to establish a relationship between CDD Code Enforcement and rural subdivision homeowners associations. Code Enforcement technicians make themselves available to speak at stakeholder meetings to share Deschutes County Code Enforcement information and operating procedures.
- Participate in land use text amendment process by providing information and insight to ensure code enforceability.
- Survey other code enforcement jurisdictions and incorporate innovative practices where appropriate. This effort includes direct involvement with the Oregon Code Enforcement Association (OCEA) conference participation and networking.
- Administer the Code Enforcement Volunteer Program, focusing on proactive, non-threatening case review.

Potential Projects (listed in priority order, to be accomplished as time allows):

- In cooperation with the Building Safety Division, participate in the development of a text amendment on the County Outdoor Lighting Ordinance. The amendment will update tables to include compact florescent lighting options.
- Explore the feasibility of conducting proactive enforcement of certain types of land use permits which have conditions of approval associated with them. Determine the types of conditions that would be applicable for follow up, and whether it would be possible to view from a public vantage point. Landscaping, lighting and signage are examples of possible conditions.

GEOGRAPHIC INFORMATION SYSTEMS

Overview	Geographic Information Systems (GIS) is staffed by one Analyst/ Programmer and supports CDD divisions as well as providing direct service to the public via electronic and web-based mapping. GIS will assist Coordinated Services with the ePermitting (Accela) transition and adding the City of La Pine's Comprehensive Plan designations and zoning districts into the County's database.
ACCOMPLISHMENTS	 Assisted Coordinated Services Division, Information Technology Department (IT) and other CDD staff to convert to e-permitting software (Accela), including setting up and training staff on mobile devices (tablets) to post real-time inspection results in the field.
	 Coordinated with the City of La Pine to integrate their comprehensive plan and zoning designations into the County's Geographic Information System (GIS) as they exercise their local authority for implementing land use planning as an autonomous jurisdiction on January 6, 2014.
	• Coordinated with the City of La Pine to map and extract/ analyze data for the proposed La Pine Urban Renewal Area.
	• Coordinated with the La Pine Park and Recreation District to map and analyze data for the proposed park district expansion.
	 Coordinated with IT as new computers replaced outdated computers or those incompatible with Accela for most of the department.
	• Served as lead CDD staff CDD to develop and implement DIAL 2.
	 Coordinated and implemented the installation of the ORCATS Account Manager software to accommodate the migration of CDD's addressing program from AccuTerm to ORCATS/ Accela.
	 Assisted CDD staff with work station configurations, computer software and spatial analysis questions and concerns.
	• Contributed to and improved electronic building plan reviews.
	 Assisted Code Enforcement Officers, Environmental Health staff with maps, exhibits, assessor data and land use records.
· · · · · · · · · · · · · · · · · · ·	 Coordinated with CDD and IT staff to create new monthly development statistics reports in Accela.

GEOGRAPHIC INFORMATION SYSTEMS, CONTINUED

• Assisted the Planning Division to analyze:

Long Range Planning

- Demographic data from U.S. Census and develop maps for Newberry County: A Plan for Southern Deschutes County.
- Land use zoning data and produce maps for the Deschutes County Sage Grouse Land Use Assessment and Risk Analysis.
- Areas affected by the proposed listing of the Oregon spotted frog by the U.S. Fish and Wildlife Service (USFWS). This assignment also required coordinating with USFWS to share assessor data of affected tax lots in the rural county and city of Bend.
- Middle Deschutes River and Tumalo Creek drainages within the Bend Urban Area Reserve.
- County Transportation System Plan for the purpose of developing a web-based bicycle and pedestrian map.
- Transportation System Plan maps and update scriveners' errors.
- Exclusive Farm Use Lands potentially affected by a Non-Resource Lands designation.
- Historic landmarks in the rural County for the purpose of providing maps for volunteer photographers and the eventual development of an interactive web-based historic landmark map.

Current Planning

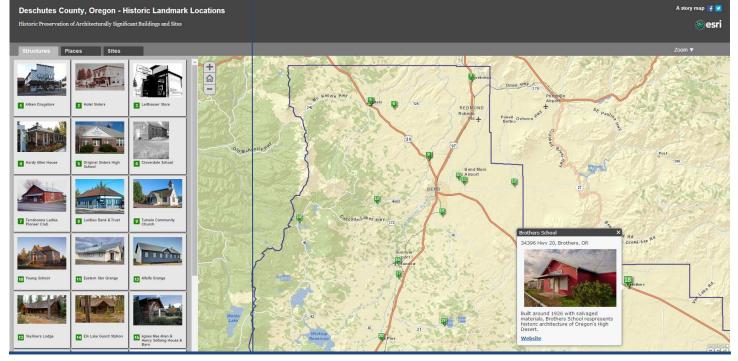
- Maps for quasi-judicial land use applications, including Urban Growth Boundary amendments affecting the cities of Bend and Sisters.
- ♦ Maps for Hearing Officer's hearings.
- ◊ Land use histories and Assessor data.
- Provided data and GIS mapping for the Oregon Department of Environmental Quality (DEQ) Steering Committee.
- Provided data and GIS mapping to the general public.
- Updated and maintained the CDD/Planning Division website.

GEOGRAPHIC INFORMATION SYSTEMS, CONTINUED

WORK PLAN	 Continue to educate CDD staff on the use of GIS data and products in their work objectives, and identify areas where they may assist
a .	 Develop recommendations for technology expenditures in the annual CDD budget
	 Seek out training opportunities as appropriate, including at least one county sponsored class and technical off-site training and/or conferences
	 Create Bicycle Route interactive web-based "Story Map," displaying official bicycle routes within Deschutes County
	 Create Historic Landmarks interactive web-based "Story Map," depicting information on Deschutes County's Goal 5 inventory
	 Provide monthly technology updates as necessary for the CDD Update
	 Complete the automation of the CDD monthly statistics, provide training on how to run the reports, and revise/update the reports as necessary
	 Support the CDD Technology Team in various general projects, including:
	 Implementing Accela, Providing DIAL 2 information and training as necessary and Monitoring and assessing CDD's computer and technology inventory
	 Propose creative and innovative concepts and designs in CDD's new annual report format and any/all other departmental publications, manuals, forms, etc. that are attractive and user friendly
	 Support continued improvements in Electronic Document Review for Building Division.
	 Coordinate with the City of La Pine to update Comprehensive Plan and Zoning Map designations.
	 Support mapping needs for the Southern Deschutes County Goal 11 Exception application.
	• Support mapping needs for the Agricultural Lands programs.
	 Create and inventory databases and maps for all surface mines in Deschutes County. Determine which surface mines no longer require Surface Mining Impact Area reviews; update Accela, GIS and DIAL 2.

GEOGRAPHIC INFORMATION SYSTEMS, CONTINUED

- Assis comp traini upda and r
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- Assist with the coordination of CDD software programs, computer systems, and mobile devices, including maintaining training in all areas. Continue to assist in implementing and updating Accela, and training staff and customers on existing and new/updated features.
 - Provide technical support, including mapping and analysis to the cities of Bend, La Pine, Sisters and Redmond for future Urban Growth Boundary (UGB)/Urban Reserve Area (URA) expansions.

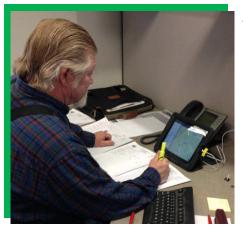




OVERVIEW

The Building Safety Division consists of a Building Official, Assistant Building Official and seven field inspectors and plans reviewers, plus additional on-call staff. The Division provides construction plan reviews, consultations and inspections to assure compliance with the State Building Code. All inspectors are required to be certified by the State of Oregon for the specialty code they enforce.

The Building Safety Division also maintains active agreements with neighboring jurisdictions and the State of Oregon for the application of State Codes.



ACCOMPLISHMENTS

- Issued 297 Single Family Dwelling permits in 2013, an 89% increase over 2012.
- Implemented Accela for inspection scheduling and recording. The use of IPad tablets has greatly improved and streamlined many of the inspection functions.
- Sent four inspectors through a State provided class for electrical inspector certification. Completion of the class and successful testing will allow these inspectors to perform electrical inspections and will eliminate the need for two inspectors to visit the same site.
- Provided first full year of contract Building Official services to the City of Sisters. Continued to provide building services to the City of Redmond, and Lake and Klamath Counties.
- Continued to meet the State mandated turnaround time on plan reviews during a notable increase in permit activity.
- Promoted and provided pre-construction/pre-design meetings to facilitate a smoother plan review process.
- Participated in the offering of State mandated classes for the continuing education of certified inspectors and local design professionals.

WORK PLAN

- The Division will continue to provide full service to all of its customers through the Plan Review and Inspection process. Staff will continue to work with City of Sisters, emphasizing educational opportunities for owners and builders and developing a streamlined and efficient permitting system. Contacts and communication channels that have been developed with Sisters' divisions will continue to be strengthened and engaged as the County provides building permit services.
- Continue regular monthly meetings with Central Oregon Builders Association. These meetings benefit both the builders and our staff - feedback from the builders is valuable to us as we fine tune the inspection process and implement State codes as they are developed.



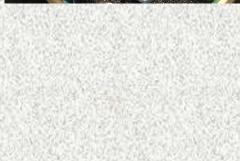
- Staff will participate in the development of training opportunities for the inspectors and plan reviewers. These functions typically also involve local design professionals and contractors.
- One FTE has been approved for the addition of a building inspector as needed.

ENVIRONMENTAL SOILS

OVERVIEW

ACCOMPLISHMENTS





The Environmental Soils Division is staffed bv one Environmental Health Specialist III and one on-call inspector who provide site evaluations, design review, permitting, inspection, education and coordination with DEQ for onsite wastewater treatment and dispersal systems. Staff also inspects sewage pumper trucks, reports on the condition of existing wastewater systems, maintains an operations and maintenance tracking system, provides the public with information on wastewater treatment systems and regulations, and investigates sewage hazards. Staff is also engaged in the proactive pursuit of protecting the groundwater in Deschutes County.

In 2013, the Division:

- Assessed 117 sites for onsite wastewater treatment and dispersal systems, up more than 50% from 2012, and issued 810 permits and authorizations for new and existing onsite treatment and dispersal systems, up 11.5% from 2012.
- Regularly coordinated with Department of Environmental Quality (DEQ), including the hydrologist in the Western Region office, to determine the circumstances in South County requiring protective onsite wastewater systems. Staff continued to support and work with DEQ staff on South Deschutes/Northern Klamath Groundwater Protection Steering Committee recommendations.
- Replaced approximately 43 antiquated, leaky steel septic tanks within the groundwater protection area of South County.
- Permitted and inspected 13 new nitrogen reducing alternative treatment technology (ATT) systems in South County, bringing the total to 164 homes which are reducing nitrogen loading from their wastewater to standards necessary to ensure safe drinking water in South County.
- In coordination with the Deschutes County/NeighborImpact Loan Partnership program, assisted a South County property owner, when a nitrogen-reducing ATT system was required to repair a failing onsite system.
- Provided five property owners in South County with rebates of \$3,750 per property for upgrading conventional onsite systems to nitrogen reducing pollution reduction systems.
- Coordinated with the City of Bend to assess sites eligible for onsite wastewater treatment and dispersal systems due to their distances from a sewer collection facility.

ENVIRONMENTAL SOILS, CONTINUED



WORK PLAN

- Participated in the DEQ Total Maximum Daily Load (TMDL) work group for the upper Deschutes Basin and City of Bend Stormwater Quality Public Advisory Group.
- Reported to the Deschutes County Public Health Advisory Board regarding Groundwater Protection efforts in South County, including steering committee recommendations.
- Participated in the Department of Environmental Quality (DEQ) Onsite Program 2013 Legislative Session Budget Note Workgroup (also referred to as the State and Local Government Efficiency Task Force), which developed a Final Report on November 29, 2013. The State and Local Government Efficiency Task Force was created by House Bill 2855 in 2011 to "review opportunities to provide services in the most effective and cost-efficient manner through reorganization of the way services are delivered by state and local government entities and through specific process improvements; and consider the ability of intergovernmental agreements, existing or new service districts and technology to achieve cost savings." The Final Report contained two goals: (1) Increase flexibility and efficiencies to meet the needs of rural Oregon; and (2) Administrative Improvements. Each goal contained a series of implementation strategies. Staff participation resulted in Deschutes County retaining local control of the onsite program and the potential for significantly greater flexibility in administering the onsite program in the future.
- The Environmental Soils Division will continue to maintain or exceed service level goals and permit application processing time for site evaluations, design review and inspection of onsite wastewater treatment and dispersal systems.
 - Staff will coordinate with the DEQ and the planning division on groundwater protection efforts, including implementing the South Deschutes/North Klamath Groundwater Steering Committee recommendations, including participating in discussions regarding Statewide Planning Goal 11 (Public Facilities and Services).
- Staff will prioritize addressing sewage health hazards and protecting public health and the environment.
- Staff will continue working with the DEQ on permitting protective onsite wastewater systems in South Deschutes County.

ENVIRONMENTAL SOILS, CONTINUED

- Given the current workloads and permit activities, a new staff position may be necessary to sustain permit and inspection service level goals.
- Provide financial assistance opportunities where needed and appropriate to assist South Deschutes County property owners who do not qualify for conventional loans to upgrade conventional onsite systems to nitrogen reducing pollution reduction systems (Nitrogen Reducing System Rebates and the NeighborImpact Non-conforming Loan partnership).
- Participate on the City of Bend stormwater public advisory technical committee.
- Participate in the Upper Deschutes Agricultural Water Quality Management Area Plan review and update.
- Monitor and participate as applicable in the 2015 Legislative Session regarding onsite wastewater legislative and/or rule amendments and water quality issues.
- Support the TDC Advisory Committee to review and update, if directed, the TDC/PRC program.
- Maintain and update the South Deschutes County Groundwater Protection Annual Report.
- Assess staffing needs to maintain service levels.
- Update Operation and Maintenance reporting, tracking, and electronic invoicing system as required by DEQ.
- Develop an electronic mail list for installers and distributors to improve information transfer and distribution.
- As opportunities become available, work with stakeholders to assist in future sewer feasibility studies or logistical research.
- Update job descriptions for Environmental Soils staff to meet current responsibilities and requirements.

Long-Term Projects

- Update County Code Chapter 13.08 to be consistent with contemporary rules and requirements.
- Update the DEQ contract for the Onsite Wastewater Treatment System Program to be more consistent with current rules and requirements (current contract dates from 1981).

PLANNING

OVERVIEW

CURRENT PLANNING

LONG RANGE PLANNING



The Planning Division is divided into two operational areas: Current Planning and Long Range Planning. The Division consists of ten employees: a Community Development/Planning Director, two Principal Planners, two Senior Planners, one Senior Transportation Planner, a GIS Analyst, two Associate Planners and an Administrative Secretary.

IG Current Planning is responsible for reviewing land use applications for compliance with Deschutes County Code (DCC) and state law, including zoning, subdivision and development regulations, and facilitating public hearings with hearings officers and the BOCC. Staff is also responsible for verifying compliance with land use rules for building permit applications and septic permits; coordinating with Code Enforcement to respond to complaints and monitor conditions of approval for land use permits; performing road naming duties and assisting with addressing; and providing assistance at the public counter, over the telephone and via email.

Long Range Planning is responsible for planning for the future of Deschutes County, including developing and implementing land use policy with the BOCC, Planning Commission, community and partner organizations. It is in charge of updating the County Comprehensive Plan and zoning regulations, coordinating with cities and agencies on various planning projects taking place in the region, and coordinating population forecasts with Portland State University and cities. Staff also monitors and participates in annual legislative sessions, and serves on numerous local, regional and statewide committees primarily focusing on transportation, natural resources, growth management and economic development.

Three specific disciplines support both current and long range planning, including transportation, wetlands/floodplains, and GIS. GIS is covered separately in this Work Plan.

Transportation Planning is responsible for providing comments and expertise on land use applications, and calculating System Development Charges (SDC's) as part of land use application review process or upon request; providing comments to the County's Risk Management Department regarding traffic issues for permitted events; participating in the annual County Capital Improvement Plan (CIP) process with the Road Department; applying for grants for enhanced bicycle and pedestrian facilities in coordination with the Bicycle and Pedestrian Advisory Committee (BPAC); participating in Oregon Department of



FY 2013-2014 ACCOMPLISHMENTS

DEVELOPMENT REVIEW

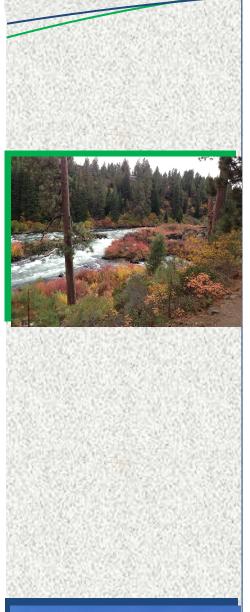
COORDINATION WITH OTHER JURISDICTIONS AND AGENCIES Transportation (ODOT) funded refinement planning; coordinating road issues with Bureau of Land Management (BLM) and the United States Forest Service (USFS) for urban interface plans; and serving on several local and regional transportation committees, most notably BPAC, the Bend Metropolitan Planning Organization Technical Advisory Committee, and Central Oregon Area Commission on Transportation (COACT) Technical Advisory Committee.

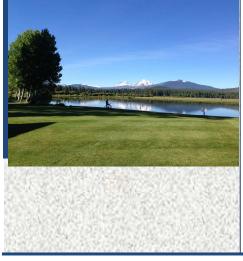
Floodplain and Wetlands Planning is responsible for providing comments and expertise on land use applications, code enforcement, and general property inquiries that require development, fill, or removal in mapped floodplain and wetlands. Staff maintains certification as an Association of State Floodplain Managers (ASFPM) Certified Floodplain Manager to provide customers with up-to-date and accurate information regarding FEMA regulations, surveying requirements, and construction requirements. Coordination is frequently required with external agencies including FEMA, US Army Corps of Engineers, Oregon Department of State Lands, Oregon Department of Fish and Wildlife, and the US Forest Service.

- Met with 1,920 customers in 2013, compared to 1,614 in 2012.
- Received 459 land use applications in 2013, compared with 403 applications for 2012. Twelve applications were reviewed by hearings officers in 2013.
- Two appeals were filed with the Land Use Board of Appeals in 2013. This compares with four appeals in 2012.
- A new Deschutes County-City of La Pine Intergovernmental Agreement (IGA) was adopted that transferred land use permitting responsibilities within La Pine to the City in January 2014. Coordinated with City staff to seamlessly transfer jurisdiction of land use permitting responsibilities from the County to the City.

• Central Oregon Large-Lot Industrial Lands Project

Staff continues to coordinate with the City of Redmond regarding a site owned by the Oregon Department of State Lands (DSL) adjoining its UGB as a plausible location for a regional large-lot industrial campus. Redmond and DSL are currently coordinating with Central Oregon Intergovernmental Council (COIC) for an official endorsement. Following their





approval, DSL will initiate a City/County UGB plan amendment.

• City of Bend Airport Master Plan

Staff continues to coordinate with the City of Bend to adopt a Federal Aviation Administration approved Airport Master Plan into the Comprehensive Plan and Zoning Code. Staff prepared a draft scope of work and an Intergovernmental Agreement on behalf of the City of Bend to outline the process and roles and responsibilities.

• City of La Pine/La Pine Park and Recreation District Land Transfer

Staff issued two lot of record decisions for the Properties and Facilities Department. Both decisions pertain to Bureau of Land Management (BLM) property located on the east and west side of Highway 97 in or close proximity to La Pine. A subsequent lot line adjustment application for the west side property was approved for the purpose of creating a legal lot of the property conveyed under the La Pine Land Conveyance Act. This property is in the process of being transferred to the La Pine Park and Recreation District. In December, the Planning Division issued its findings and decision for a partition application initiated by the Property and Facilities Department for the east side property. Similar to the lot line adjustment, the partition creates a legal lot of the property conveyed under the La Pine Land Conveyance Act. This property is also in the process of being transferred to the City of La Pine. In addition, County staff coordinated with City and Park and Recreation District staff to develop options to conduct rodeos and other events on the Park and Recreation District property west of Highway 97 and south of 6th Street.

• La Pine Intergovernmental Agreement (IGA)

Transferred land use permitting responsibilities to the City of La Pine in January, updated comprehensive plan and zoning map designations in the County/City GIS database, and developed an IGA for the County to provide solid waste code enforcement services to the City in exchange for office space at City Hall.



Metolius Transfer of Development Opportunities/Appeal Fee Caps/UGB Expansions

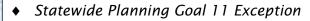
Staff participated in State work groups to explore legislative concepts to amend State Laws to site the Metolius Transfer of Development Opportunities in Deschutes County, cap appeal fees, and streamline and expedite the Urban Growth Boundary (UGB) expansion process.

• Oregon Spotted Frog

Staff coordinated with the U.S. Fish and Wildlife Service to convene two public meetings in South County relating to a federal proposal to list the Oregon spotted frog as a threatened species under the federal Endangered Species Act (ESA). Staff also collaborated with the Road Department and BOCC to provide formal comments into the record during the 75-day public comment period.

• Sage-Grouse

As a cooperating agency, staff continues to participate with who recently released a draft BLM. programmatic Environmental Impact Statement (EIS) for federal land use and resource management plan (RMP) amendments to incorporate sage-grouse conservation measures in Central and Eastern Oregon. Staff is also participating with the Governor's Office, Sage-Grouse Conservation Partnership. This involves interagency and interstakeholder coordination on issues related to sagebrush and sage grouse habitat conservation on non-federal lands. Staff completed a baseline assessment and impact analysis to characterize the level of disturbance associated with development in sage-grouse designated habitat subject to the County's permitting authority. The report served as a template to assist Central and Eastern Oregon counties to perform a similar analysis and compliment actions being undertaken by BLM on federal lands. The state's goal is to demonstrate that listing the sage-grouse as a threatened or endangered species under the federal ESA is unnecessary. The Final EIS and Record of Decision (ROD) are scheduled for September 30, 2014.



Staff continues to support the Oregon Department of Environmental Quality (DEQ) South Deschutes/ Northern Klamath County Groundwater Protection Project. DEQ is finalizing the burden of proof to justify a Goal 11 exception for southern Deschutes County with DLCD support. County staff prepared a template for findings and provided draft findings for consistency with the County's Comprehensive and Newberry Country plans. Work sessions and public hearings on the Goal 11 exception application with the Planning Commission and BOCC are expected in early FY 14-15.

• Urban Growth Boundary (UGB) Expansions

The BOCC adopted ordinances changing the City of Sisters UGB to include the Sisters Eagle Airport and Bend UGB for a new Bend-La Pine School District Middle School and a church.

• Certified Local Government Grant

Administered \$13,000 Certified Local Government (CLG) Grant from the State Historic Preservation Office. Noteworthy projects stemming from this grant include a Reconnaissance Level Survey of local, state, and federal landmarks containing tourism and recreational features and photographing and incorporating 53 historic landmarks located in the rural county and city of Sisters into an interactive web page.

• U.S. EPA Brownfield Community-Wide Assessment Grant

The Planning Division is administering a 3-year \$400,000 U.S. Environmental Protection Agency (US EPA) Community-Wide Brownfield Assessment Grant. The project's first phase (to conduct an inventory) started in December. The consultant team is also under contract to evaluate remediation options for the Demolition Landfill and Redmond Shooting Range.

PROJECTS

GRANTS

Agricultural Lands Program

The Planning Division initiated a public outreach strategy in Spring 2014 to understand community, stakeholder, and landowner opinions about Deschutes County farm designations and land use regulations. By relying upon a series of meetings, public forums, and conversations with Exclusive Farm Use (EFU) zoned property owners, this program can help determine if the County needs to change its agricultural zoning at the local and/or state level.

• Destination Resort Text Amendments

The BOCC adopted text amendments to Deschutes County Code Title 18 (County Zoning) and Title 19 (Bend Urban Growth Boundary Ordinance), to change the required ratio of residential lots to overnight rental units in destination resorts from 2:1 to 2.5:1.

• Domestic Livestock

Keeping domestic livestock on small acreage has been identified as a use that can have detrimental impacts on livability and groundwater quality. Following a Planning Commission recommendation, the BOCC directed staff to make available to property owners a package of existing state and local education and enforcement programs to address livestock management on small rural residential properties in lieu of a regulatory approach.

• Harper Bridge

Staff continues to coordinate with the Sunriver Owners Association (SROA) and Oregon Marine Board (OMB) on a solution to conflicts between traffic on Spring River Road and those seeking to launch boats or float on the Deschutes River from Harper Bridge.

• Housekeeping and Legislative Amendments

The BOCC adopted a package of text amendments to incorporate changes in State law into the County zoning ordinance. In addition, "housekeeping" amendments were also adopted to correct scrivener errors and provide additional clarification to existing regulations and the Comprehensive Plan.

• Newberry Country Plan

The BOCC amended the Comprehensive Plan last spring by adopting an ordinance to formally recognize an area specific plan titled, *Newberry Country: A Plan for Southern Deschutes County.* The ordinance was subsequently appealed to the Land Use Board of Appeals (LUBA). In October, LUBA dismissed it. Staff is implementing the Plan through other actions in this Work Plan.

• Traffic Study Code Amendment

The BOCC adopted a text amendment to Deschutes County Code (DCC) 17.16, Subdivisions, 18.116, Supplemental Provisions, and 18.16.124, Site Plan to develop stand-alone traffic impact analysis requirements.

• Expand the Deschutes County Bicycle and Pedestrian Advisory Committee

The BOCC approved increasing the BPAC committee from 9 to 13 members to accommodate the rising demands for BPAC to staff various project committees and to specifically include a member for the City of La Pine area.

- Continue to improve pre-application conferences to provide the best available information (e.g., applicable standards, fees, processes) to customers at the start of their projects.
- Continue cost accounting system for current planning section and analyze data from that system. Information will be used to review fees and to quantify work tasks not directly tied to land use permits.
- Continue to issue all administrative decisions for land useactions requiring prior notice within 45 days of determination of complete application and for those that do not require prior notice, within 21 days of determination of complete application.
- Assist the City of La Pine in performing development review services (previously performed by the County under contract), including sharing case files and property information.
- Maintain tracking systems on destination resort reporting requirements and obligations, such as improvement agreements and residential-to-overnight accommodation ratios. This tracking may also include other major existing, approved, or potential developments. Include tracking systems in the appendix to this Work Plan beginning in FY 15-16.

FY 2014-2015 WORK PLAN

DEVELOPMENT REVIEW

	 Assist GIS staff regarding the Local Update of Census Addressing and annual annexation updates.
COMPREHENSIVE PLANNING	 Maintain tracking system of Comprehensive Plan and Community/Area Plan implementation activities, updates, necessary revisions, and potential regions/communities for new plans. Include this tracking system in this Work Plan in FY 15-16.
AGRICULTURAL LANDS	 Amend the County's Agricultural Lands Program based on BOCC/Planning Commission direction.
ECONOMIC DEVELOPMENT	 Administer the \$400,000 U.S. EPA Community-Wide Brownfield Assessment Grant in partnership with the cities of Bend and Redmond.
	 Announce in August 2014 that the opportunity for remapping lands to the County's Destination Resort Map is available, and process any applications.
	 Maintain and update the Deschutes County Economic Development Initiatives Report.
	• Provide staff support to the County's Property and Facilities Department to plan for the redevelopment of the Demolition Landfill site on Simpson Avenue.
	 Coordinate with the City of Redmond to initiate a UGB amendment for a regional large-lot industrial campus to implement the Central Oregon Large-Lot Industrial Lands Program.
NATURAL RESOURCES/ GROUNDWATER PROTECTION	 Initiate with DEQ and process a DLCD-supported Statewide Planning Goal 11 Exception for Southern Deschutes County.
	Reconvene the Transferable Development Credit (TDC) Advisory Committee to determine whether amendments are necessary to implement the Southern Deschutes County groundwater protection program in the New Neighborhood under the City of La Pine's new zoning and development ordinances.
	• Participate with the Governor's Office, Sage Grouse Conservation Partnership, involving interagency and inter-stakeholder coordination on issues related to sagebrush and sage grouse habitat conservation on non-federal lands.

	 Monitor and participate in U.S. Fish and Wildlife Service process considering listing the Oregon spotted frog as a threatened species under the federal ESA. Monitor and participate in state-led process to address the effects of the U.S. District Court decisions related to the ESA and floodplain development.
TRANSPORTATION	 Coordinate with the City of Bend to adopt: 1) the Bend Airport Master Plan (BAMP) Update into the Comprehensive Plan; 2) zoning map amendments to implement the BAMP Update; and 3) text amendment(s) for Deschutes County Code (DCC) 18.76, Airport Development Zone.
	 Participate in various committees for City of Bend's Transportation and Growth Management (TGM) refinement plan for the West Side of Bend.
	 Complete the Deschutes County Bicycle Guide Update and interactive web page.
HISTORIC PRESERVATION	• Develop a Historic Preservation Strategic Plan to provide a framework for shaping the County and City of Sisters' preservation programs and services over the next five years and create a blueprint for allocating Certified Local Government (CLG) grant funding.
	• Apply for and administer a CLG Grant from the State Historic Preservation Office for spanning 2015 and 2016 to implement the Historic Preservation Strategic Plan.
COORDINATION	Local Government
	• Coordinate with the City of Bend to complete its UGB amendment, and explore a joint planning services agreement.
	• Coordinate with the La Pine Park and Recreation District and City of La Pine on land use issues to provide for events facilities on the former BLM land west of the City limits.
	Special Projects
	• Participate in the process to develop solutions for safe access to the Deschutes River at or near Harper Bridge.
行为 建苯基乙酸	Text Amendments
	• Consider a text amendment to prohibit the issuance of land use and building permits if a property has a pending code



violation or is in violation with conditions of approval from a prior land use decision.

• Develop a list of potential text amendments and/or areas of Deschutes County Code for review. Include this list in this Work Plan in FY 15-16.

2013 DESCHUTES COUNTY COMMUNITY INVOLVEMENT REPORT

BACKGROUND



2013 COMMUNITY INVOLVEMENT ACCOMPLISHMENTS

CURRENT PLANNING

Statewide Planning Goal 1, Citizen Involvement, requires cities and counties to create a citizen involvement program that provides opportunities for community participation in land use planning processes and decisions. Land use legislation, policies and implementation measures made by Oregonians 40 years ago helped shape Oregon's urban and rural environments. Likewise, choices made today will ultimately shape these areas in the future. Successful land use planning occurs through an open and public process that provides room for information gathering, analysis and vigorous debate. Deschutes County's Community Involvement program is defined in Section 1.2 of the Comprehensive Plan. This chapter identifies the County Planning Commission as the committee for citizen involvement (Deschutes County Code 2.52.020D requires membership on the Commission to be representative of the various geographic areas of the County.) It also contains the County's Community Involvement goal and corresponding five policies that comply with Goal 1 (http://www.deschutes.org/Community-Development/Planning/ Title-23-Comprehensive-Plan/3_Chapter-1.aspx. Pages 9-12).

This report briefly discusses the noteworthy community involvement actions undertaken by the Planning Division in 2013. The report is intended to provide County residents and stakeholders with a tool to assess its effectiveness and offer additional suggestions the County can utilize to ensure that its diverse communities remain actively involved in land use planning discussions.

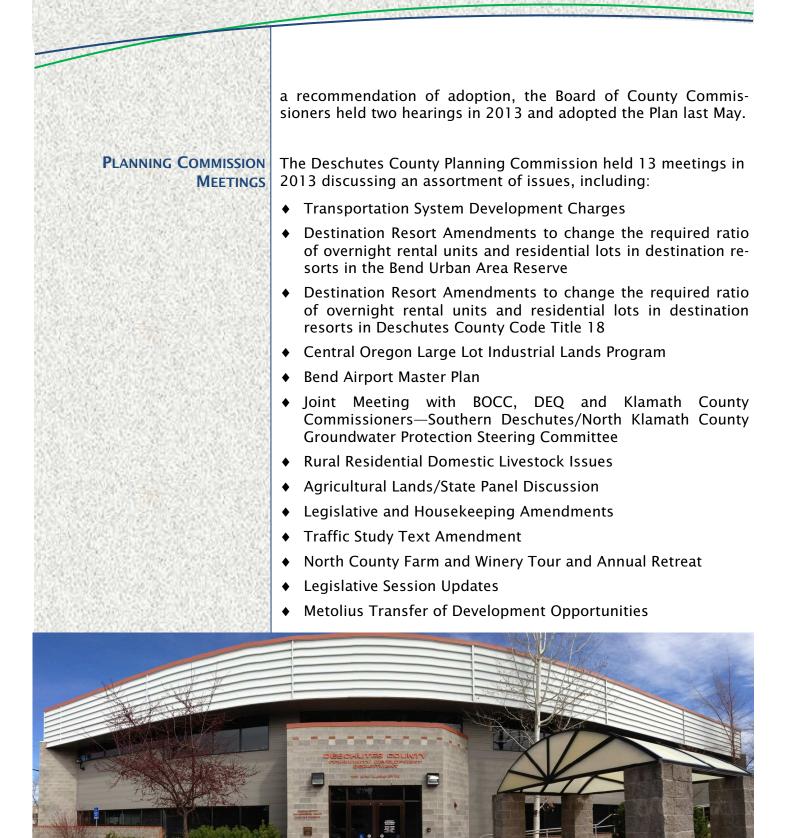
As noted in the Community Development Department's (CDD) 2014 Annual Report, administering the zoning code requires the Current Planning Division to processes individual land use applications, zoning review and signoff for building and septic permits. Current planners maintain legally prescribed turnaround times on land use applications (150-days) and provide customer service through assistance at the front counter, telephone conversations, and appointments. Telephone messages are returned within 24 hours.

A number of prominent quasi-judicial land use applications which required public hearings with a hearings officer and, depending on the underlying zoning, the Board of County Commissioners—occurred in 2014.

2013 DESCHUTES COUNTY COMMUNITY INVOLVEMENT REPORT, CONTINUED

MONTHLY UPDATE	In 2013, the Deschutes County Community Development/Planning Director distributed a departmental update newsletter every other month containing current and long-range planning projects; Histor- ic Landmarks Commission, Planning Commission, and Board of County Commissioners calendars; noteworthy land use issues and decisions; and legislative subcommittee discussions. This update is emailed to residents, stakeholders, partner organizations and agencies which have requested copies. It is also posted on the CDD website and the County's Facebook page.
VEBSITE, FACEBOOK AND DIAL 2	In 2013, CDD utilized the County's website as a primary tool of public communication and information for public meetings; pending land use applications; long-range planning projects; posting the CDD Update; and providing links to current and past BOCC and Planning Commission meetings. In addition, CDD coordinated with the County's Communications Director to publish press releases and announce new documents, etc. on the County's Facebook page.
	Finally, CDD coordinated with the Information Technology Department to create one-stop shop in DIAL 2 for all County property, development/permits, assessor records, and interactive mapping. DIAL 2 is intended to increase access, simplify, and consolidate information in one place for the benefit of the general public.
NEWBERRY COUNTRY: A PLAN FOR SOUTHERN DESCHUTES COUNTY	Deschutes County amended its Comprehensive Plan to formally recognize an area-specific plan, titled <i>Newberry Country: A Plan</i> <i>for Southern Deschutes County.</i> The Plan encompasses the rural areas south of Lava Butte with two exceptions: Sunriver and La Pine are governed separately. It addresses the area's unique assets, local values and preferences for growth and development, the environment, natural hazards, transportation and more. The Plan represents a legal framework for implementing a vision for building stronger, more resilient rural communities by managing growth in this region to 2032. This is a Plan that recognizes the realities facing rural Deschutes County, while acknowledging what governments can and cannot influence. It demonstrates leadership for improving the ways in which collaboration can occur among all sectors: government, businesses, non-profits, and residents to achieve a shared vision. This Plan presents the results of the planning process that led to the development of its goals and policies. Following extensive public outreach in 2012, which included Planning Commission hearings, deliberations and

2013 DESCHUTES COUNTY COMMUNITY INVOLVEMENT REPORT, CONTINUED



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